



Oversight and Governance

Chief Executive's Department
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Published 19 November 2021

HEALTH AND ADULT SOCIAL CARE OVERVIEW AND SCRUTINY COMMITTEE – SUPPLEMENT PACK

Wednesday 24 November 2021

10.00 am

Warspite Room, Council House

Members:

Councillor James, Chair

Councillor Mrs Aspinall, Vice Chair

Councillors Carlyle, Corvid, Harrison, Dr Mahony, McDonald, Murphy, Salmon and Tuffin.

Please refer to agenda item 7 attached.

Tracey Lee

Chief Executive

Health and Adult Social Care Overview and Scrutiny Committee

- 7. Winter Plan to include Adult Social Care, Urgent and
Emergency Care and Planned and Elective Care** (Pages 1 - 12)

Caring for Plymouth: An Overview of Adult Social Care



Health & Care Overview Scrutiny
Committee

Date: November 2021



Market Position



- Plymouths Social Care Market consists of the following:
 - 99 Care Homes, providing 2336 supported by 3143 staff.
 - 25 Home Care Providers with 1877 carers, supporting 1125 service users.
 - 300 Older Person Extra Care Units supported by approx 100 staff.
 - 23 Supported Living Providers supporting 639 users by approx. 900 staff.
 - 11 providers, 90 plus staff supporting
 - 238 Day Opps Service users
 - 300 Personal Assistants

Adult Social Care Budget



Individual Care Packages	Budget (£m)
External Day Care	£1,394
External Domiciliary Care	£12,409
Extra Care Housing	£3,313
Direct Payments	£8,048
Supported Living	£19,614
Residential and Nursing – Short Stays	£2,172
Residential and Nursing – Long Stays	£40,630
Sub Total Individual Care Packages	£87,580
Care Package Related Income	(£m)
Fairer Charging	£3,796
Residential Income	£12,754

Adult Social Care in Numbers



- 14,607 requests for support from new clients
- 4,785 people accessed long term adult social care support
 - 1,295 in Residential or Nursing Care and 3,490 in a Community Based Setting
 - Of above 1,757 aged 18 to 64 and 3,028 aged 65 and over
- 6860 Safeguarding referrals, leading to
 - 977 formal safeguarding enquiries from 1642 safeguarding concerns
- 1,438 Deprivation of Liberty Safeguarding (DoLS) applications received
- 2013 Carers Assessments, 1302 Direct Payments and 668 support and guidance.

Adult Social Care in Numbers



- The number of requests for support from those aged 18 to 64 has increased over the past three years (by 36% (+1,195), but the numbers in receipt of long term care has remained static
- The number of requests for support from those aged 65 and over has also increased (by 26% (+2,045), but the numbers in receipt of long term care has remained static (decreasing by <1% over the past three years)
- Demand on safeguarding is increasing with the number of referrals to the service on a long term increasing trend, increasing by 45% (+2,140) over the past three years
- The number of safeguarding enquiries undertaken increased by 27% in 2020/21 (+207)

Adult Social Care Outcomes



- In 2020/21 89% of people who received a short term service did not request further long term support, this compares favourably to an England average of 75%
- In 2020/21 96% of people subject to a safeguarding enquiry had their desired 'Making Safeguarding Personal' outcomes achieved, compared to an England average of 95%
- In 2020/21 96% of people receive their care via a self-directed support mechanism, compared to an England average of 92%

CQC Ratings



PLYMOUTH
CITY COUNCIL

	National (13,919)	Local (95)
National overall - Care Homes		
Total % Outstanding	4%	11%
Total % Good	78%	74%
Total % Requires Improvement	16%	13%
Total % Inadequate	2%	2%

	National (8,229)	Local (20)
National overall - Home Care		
Total % Outstanding	5%	15%
Total % Good	82%	75%
Total % Requires Improvement	12%	10%
Total % Inadequate	1%	0%

Current Challenges facing Adult Social Care



- Workforce Issues
 - Recruitment and Retention
 - Exhausted Workforce
- COVID 19 and its legacy
 - Ongoing Outbreaks
 - Increased Need, System Pressures and Compromised System Flow
 - Increased costs
- Market Fragility and Capacity
- Significant demand and increasing complexity
- Further predictive growth in demand due to Flu and other seasonal respiratory illnesses
- Future Reform and Funding of Adult Social Care

Responses to Date



- COVID Responses
 - Support for Care Homes
 - Support for Wider Market
- 32 bedded Care Hotel Operational
- “Make a Difference” Recruitment Campaign
- Closer working with Colleges
- Increased Capacity in the Voluntary and Community Sectors
- Maximising Volunteers

Winter 2021 – Further Planned Responses



- 25WTE Additional staff to be recruited by LWSW
- Growth in Independence@Home
- Additional Block, Short Term, Care Hotel and Specialist bedded Capacity
- Optimisation of Domiciliary Care
- Launch of Winter Control Hub Response
- Winter Provider Premium and Overtime payments
- Changes to Brokering model for Bedded and Domiciliary Care
- Client Review programmes

Longer Term Service Developments



- Implementation of Caring for Plymouth Operating Model
- Colwill/Vines Redevelopment
- Extra Care at Millbay
- Crisis Bungalows at Douglass House
- New Models of Care for Working Age Adults
- Replacement of Carefirst
- Implementing Reform

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