

# Health and Adult Social Care Overview and Scrutiny Committee



Date of meeting:	29 January 2020
Title of Report:	<b>Primary Care Strategy and Plymouth Prospectus</b>
Lead Member:	N/A
Lead Strategic Director:	Jo Turl, Director of Commissioning (Western) – NHS Devon CCG
Author:	Mark Procter, Director of Primary Care – NHS Devon CCG Paul Baker, Deputy Director of Commissioning (Primary care) – NHS Devon CCG
Contact Email:	D-CCG.CorporateServices@nhs.net
Your Reference:	N/A
Key Decision:	No
Confidentiality:	Part I - Official

## **Purpose of Report**

The attached report has been provided in response to the Committee's request to consider Primary Care services in Plymouth.

This strategy sets out our ambition and vision for general practice over the next five years. It describes how we will support our GP practices to provide accessible and coordinated care and ensure a skilled and motivated workforce to respond to the current and future needs of our population. We will continue to work with the public and service providers to ensure everyone understands the role they can play in achieving our collective vision.

GPs are the first point of contact with the NHS for most people and this strategy relates to those services provided by general practice. General practice is often described as the 'front door of the NHS'. Wider primary care providers include dentists, community pharmacists and optometrists. Around 90 per cent of interactions in the NHS take place in primary care.

Our vision for general practice is:

***General practice will offer their local community a wide and flexible range of information, support and services to enable people to live happy healthy lives.***

General Practice in Devon will be delivered from either a single practice or a network of practices typically covering a population of 30k – 50k. They will operate from modern buildings which have a range of co-located services and a multi-disciplinary workforce targeting care to specific needs including prevention and self-care, that have been identified using population health management methodology. These services will be accessed using a digital first approach.

Our patients will have the best outcomes if we work in a truly integrated way. This means each service being able to quickly and easily respond to requests from colleagues for advice or input to an individual

patient and, for individuals with more complex needs, working in partnership with a multi-disciplinary team of professionals.

Central to our vision are patients who take a much more active role in improving their own health, managing their own ill health and being better informed about which professional is best able to help them.

GPs are at the centre of patients' care, coordinating and overseeing other clinicians and healthcare providers, as well as providing care directly to patients. There will be a wide range of easily accessed and readily available alternatives to GP provided care.

Back office services will be delivered at scale across the practices with digital systems that enable improved efficiency and information sharing across practices and other health and care partners.

### **Recommendations and Reasons**

The committee is recommended to note the report.

### **Alternative options considered and rejected**

NHS Devon CCG has provided the report at the committee's request, in compliance with regulation.

### **Relevance to the Corporate Plan and/or the Plymouth Plan**

Content of this report is relevant to Plymouth Plan strategic objective one, Delivering a Healthy City.

Consideration of this report aligns with NHS Devon values of One Team and the City Council's Corporate Plan Co-operative and Democratic values.

### **Implications for the Medium Term Financial Plan and Resource Implications:**

No implications for the City Council's financial planning are identified in this report.

### **Carbon Footprint (Environmental) Implications:**

N/A

### **Other Implications: e.g. Health and Safety, Risk Management, Child Poverty:**

*\* When considering these proposals members have a responsibility to ensure they give due regard to the Council's duty to promote equality of opportunity, eliminate unlawful discrimination and promote good relations between people who share protected characteristics under the Equalities Act and those who do not.*

N/A

### **Background papers:**

N/A

### **Sign off:**

Fin	<b>N/A</b>	Leg	<b>N/A</b>	Mon Off	<b>N/A</b>	HR	<b>N/A</b>	Assets	<b>N/A</b>	Strat Proc	<b>N/A</b>
Originating Senior Leadership Team member: Jo Turl, Director											

Please confirm the Strategic Director(s) has agreed the report? *n/a*

Cabinet Member approval: *n/a*