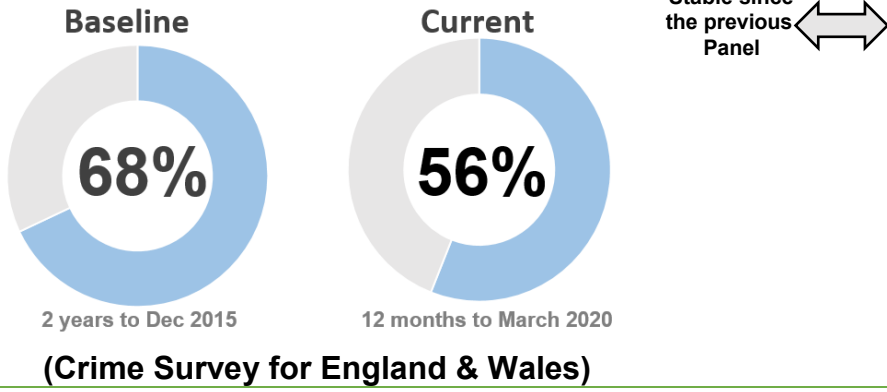


# Performance Report – September 2020

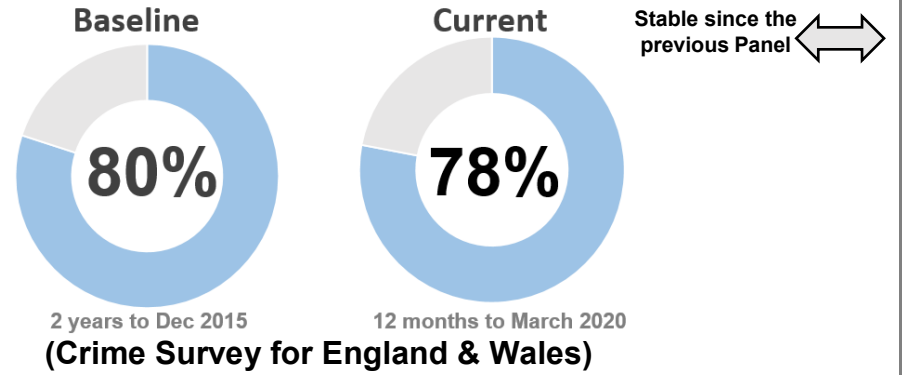
## Public Confidence

% of the public that say the police do a good / excellent job



## Public Confidence

% of the public that have confidence in the police



## Priority Victim Satisfaction

Victim satisfaction with whole experience focused on priority victims under the Victims Code

69%



(12 months to March 2020)

Judgment and data remains unchanged since the previous Panel. Covid-19 restrictions have meant that updated survey data is not currently available.

## Repeat Victimization

Percentage of victims of any offence that have reported an offence in the previous 12 months

26%

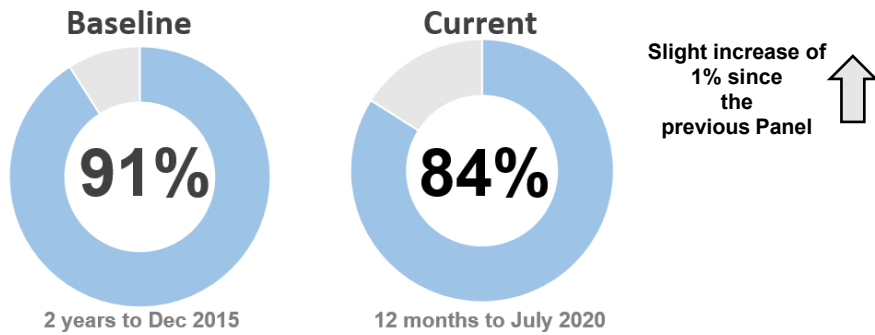


(12 months to July 2020)

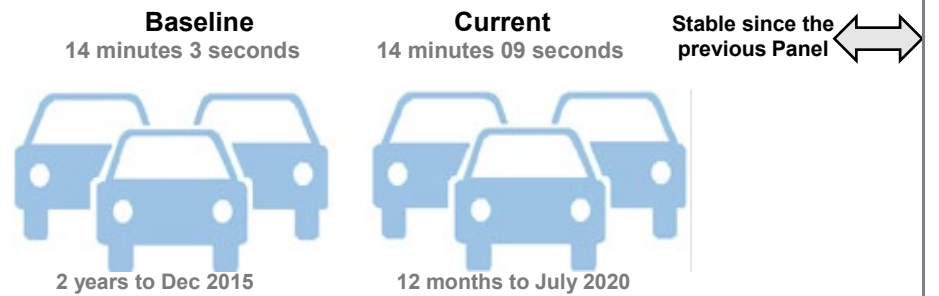
Slight increase of 1% since the previous Panel. Long term trend is stable.

## Emergency Calls (999)

Percentage of calls answered within 10 seconds

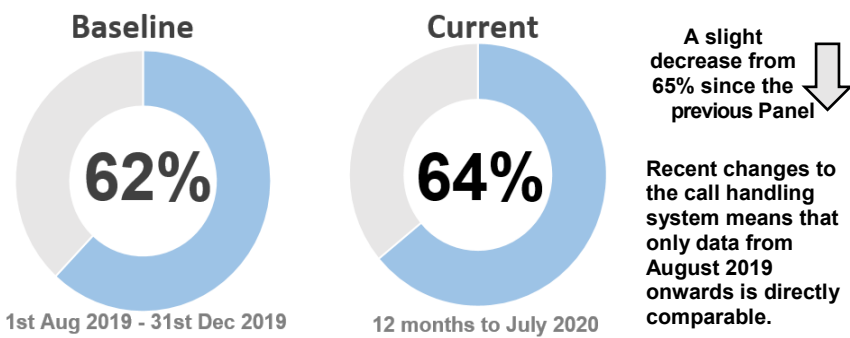


## Attendance time for Immediate calls for service: Average (median) time for response



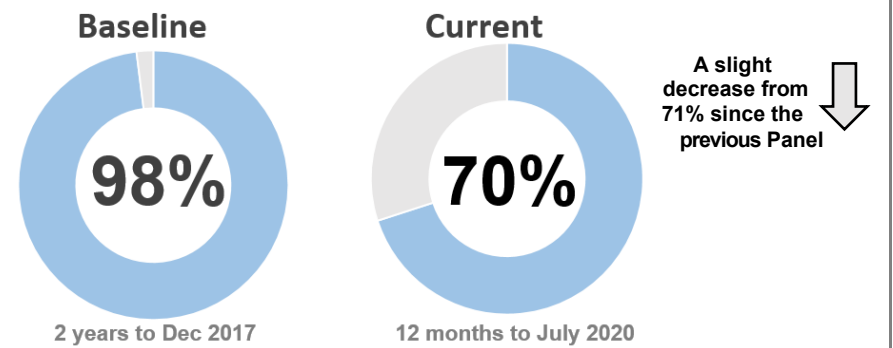
## Non-emergency calls (101)

Percentage of 101 non-emergency calls answered within 10 minutes

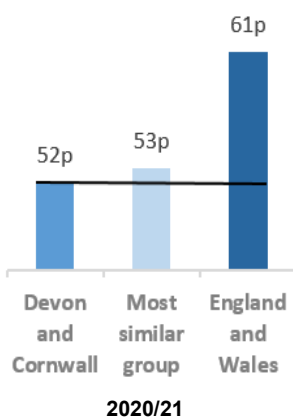


## Emails & Texts (101)

Percentage of emails (including email crime reports) & texts responded to in 24 hours

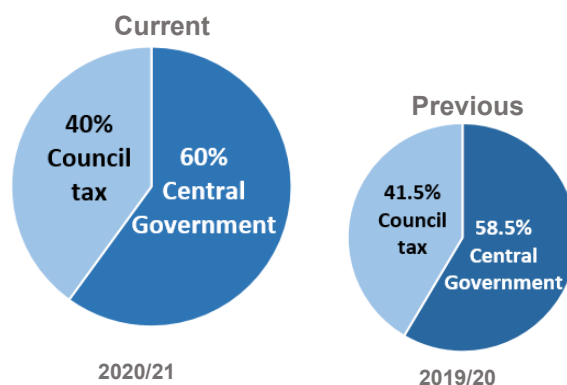


## Funding per day per head



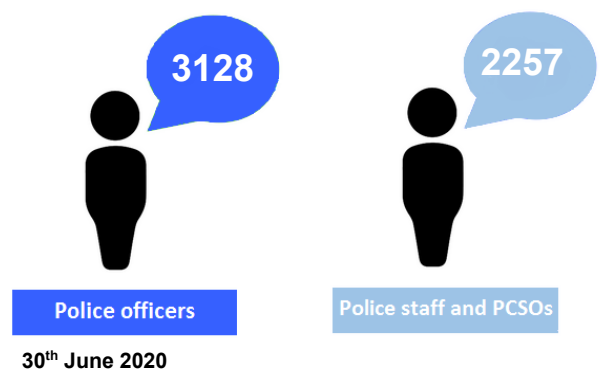
## Funding composition

% of total funding from council tax



## Officer and staff numbers

FTE (full time equivalent)



Judgements key:

● Content

● Requires additional scrutiny

● Of concern/action being taken