

DEVON INTEGRATED CARE SYSTEM PERFORMANCE

QUARTER TWO 2020/21

1. INTRODUCTION

The purpose of this report is to inform members of the latest performance against a number of key indicators that provide a view of how care is being delivered to the people of Plymouth in light of the COVID-19 emergency. The pandemic has had an impact on how performance is reported and this has limited the ability to provide benchmarking information like we have done so previously.

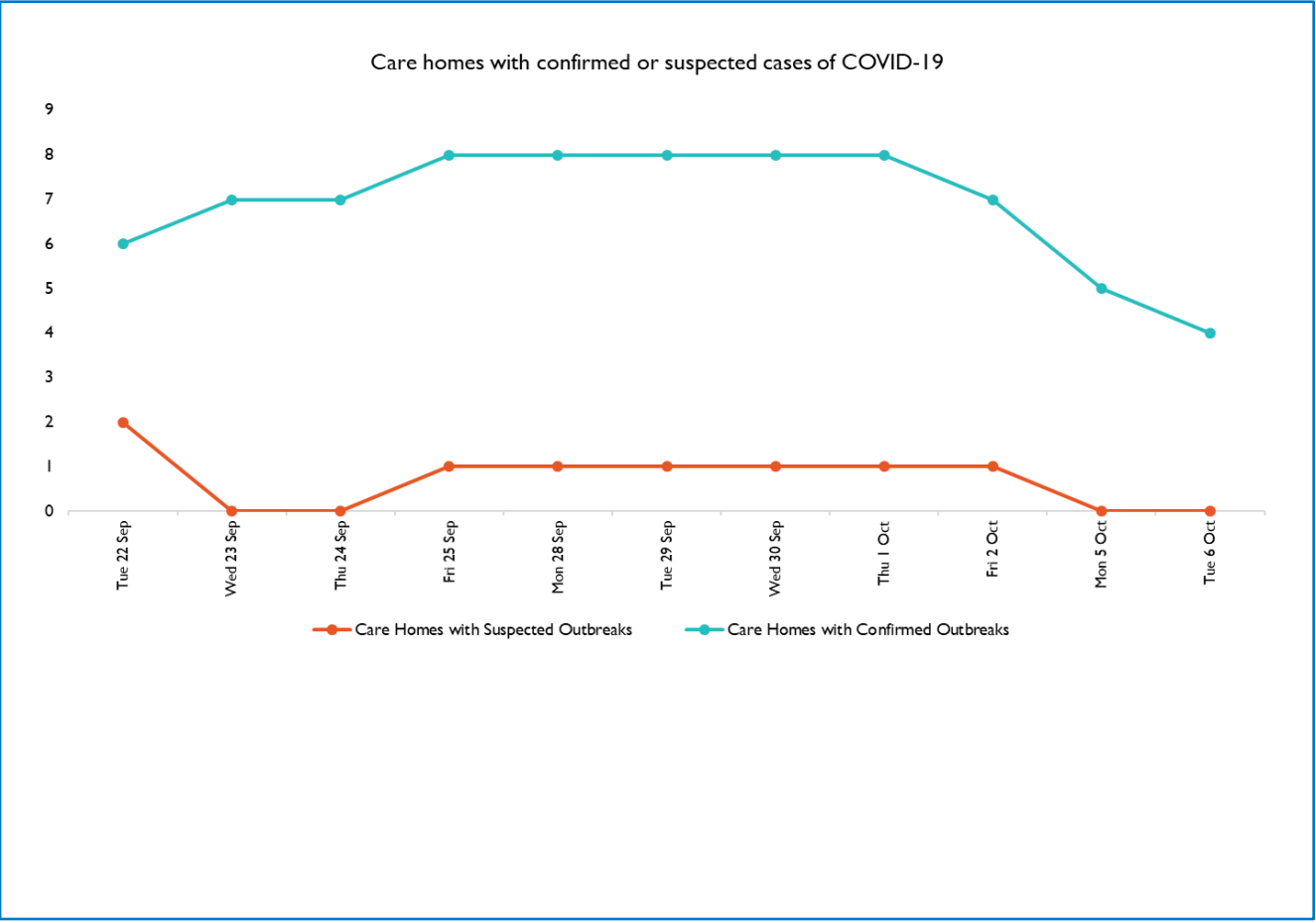
The indicators in this report are;

- Number of COVID-19 outbreaks within Care Homes
- Care Home Utilisation
- Admissions to Residential and Nursing Care Homes
- Delayed Transfers of Care
- Ambulance attendance at Derriford Hospital

Previously this report would inform members on performance in relation to referral to hospital treatment and waiting lists across key areas. Information on these key areas will be covered within the Phase 3 Planning agenda item.

Performance Indicators

	Mon 28 Sep	Tue 29 Sep	Wed 30 Sep	Thu 1 Oct	Fri 2 Oct	Mon 5 Oct	Tue 6 Oct	Trend
Total number of care homes	97	97	97	97	97	97	97	▲ ▼
Care homes with suspected outbreaks	1	1	1	1	1	0	0	▲ ▼
Care homes with confirmed outbreaks	8	8	8	8	7	5	4	▼
Care homes with one confirmed case	4	5	4	4	4	4	5	▲



Performance Insights

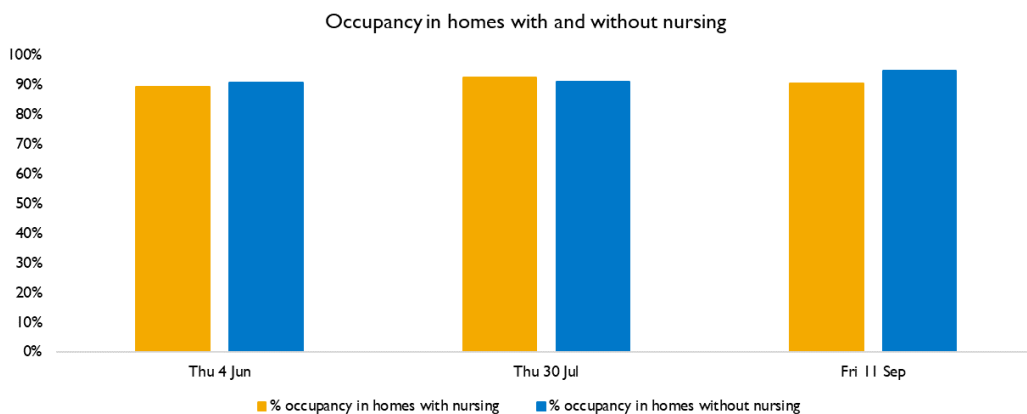
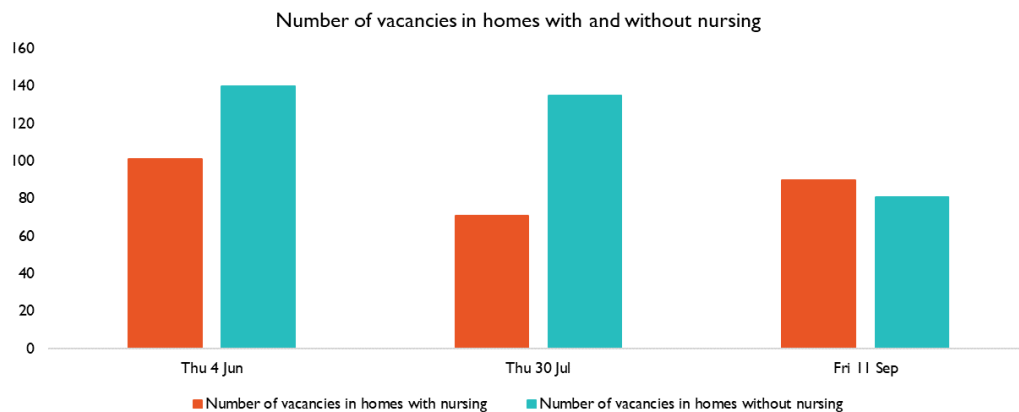
In total there are 97 care homes in Plymouth; those with confirmed or suspected outbreaks of COVID-19 will be closed to new residents and visitors. Local protocols are in place upon notification of an outbreak.

The number of outbreaks has started reducing again having reached eight for most of week commencing 28th September. On Tuesday 6 October the number of homes with a confirmed outbreak is four, and there are no homes with a suspected outbreak.

There are five homes where there is one confirmed case; a care home is declared to be in outbreak when two or more cases are confirmed.

Performance Indicators

	Thu 4 Jun	Thu 30 Jul	Fri 11 Sep	Trend
Total number of registered beds	2,435	2,435	2,435	▲ ▼
Number of vacancies in homes with nursing	101	71	90	▲
% occupancy in homes with nursing	89.2%	92.4%	90.4%	▼
Number of vacancies in homes without nursing	140	135	81	▼
% occupancy in homes without nursing	90.7%	91.0%	94.6%	▲



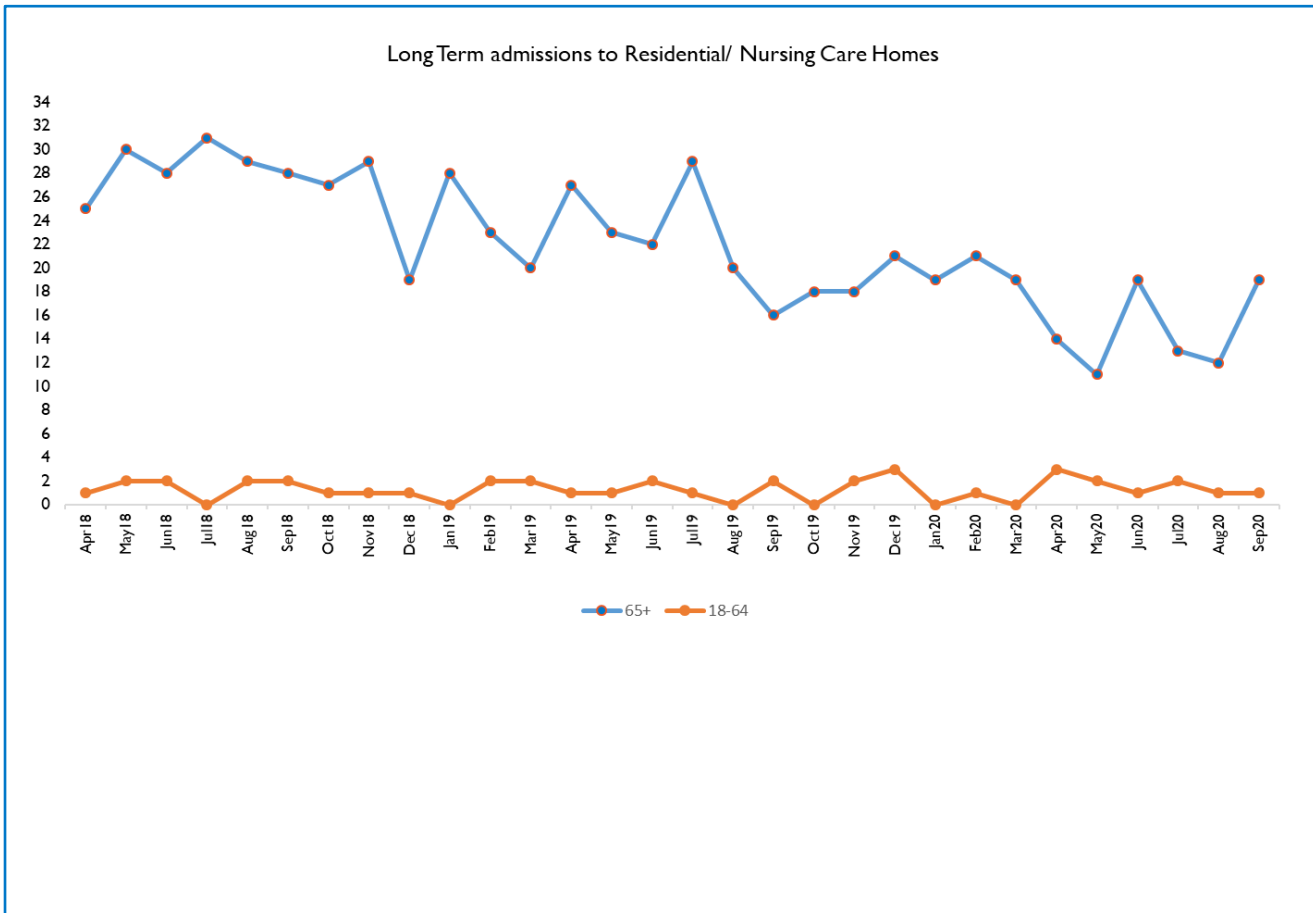
Performance Insights

Across Plymouth there are 2,435 registered care home beds, 935 of which are with nursing and 1,500 are without nursing care. The focus during the reset period is on bed utilisation, with the number of COVID-19 outbreaks at zero.

On Friday 11 September there are 90 vacancies within homes that provide nursing care, and 81 within homes that do not provide nursing care. This means that over the past month the number of vacancies in homes without nursing has fallen to 81, down from 135 at the previous monthly snapshot. The number of vacancies in homes with nursing has increased.

Performance Indicators

	March	April	May	June	July	August	September	Trend
Long term admissions to Residential or Nursing Care (18-64)	0	3	2	1	2	1	1	▲ ▼
Long term admissions to Residential or Nursing Care (65+)	19	14	11	19	13	12	19	▲



Performance Insights

In 2019/20 the number of long term admissions to residential/ nursing care dropped, falling from 305 in 2018/19 to 239 (-66),

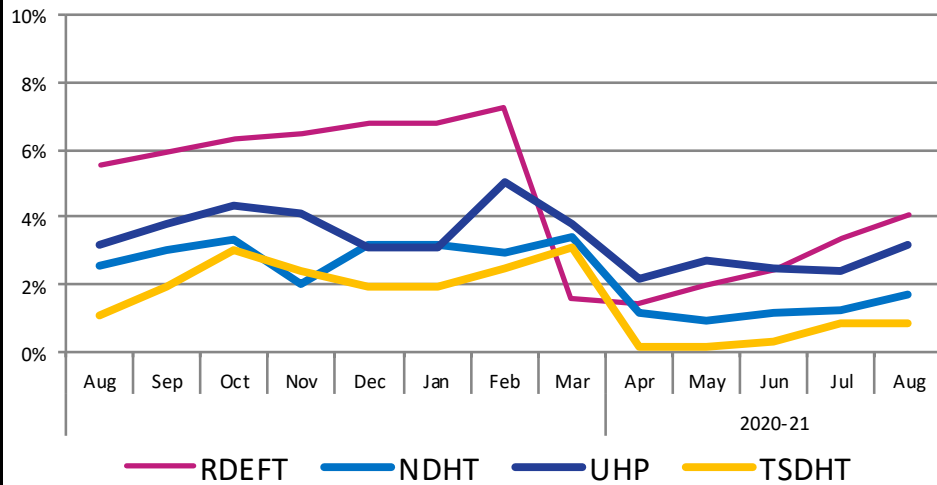
The downward trend in admissions has continued into 2020/21. Between April 2020 and the end of August there have been 67 admissions where a completed assessment has been recorded, this is a decrease from 121 over the same period in 2019.

Acute Delayed Transfers of care

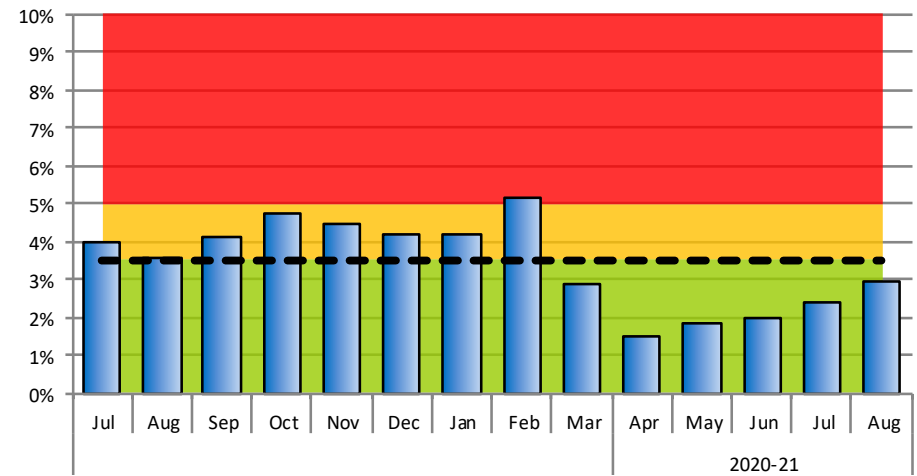
Trust	Target	August	2020/21
RDEFT	3.50%	4.1%	2.6%
NDHT	3.50%	1.7%	1.2%
UHP	3.50%	3.2%	2.6%
TSDFT	3.50%	0.9%	0.5%

CCG	Target	August	2020/21
NHS Devon	3.50%	2.96%	2.1%

Providers



NHS Devon CCG



Performance Insights

Acute trusts have a target to ensure that 3.5% or less of available bed capacity is lost to discharge delays on any given day.

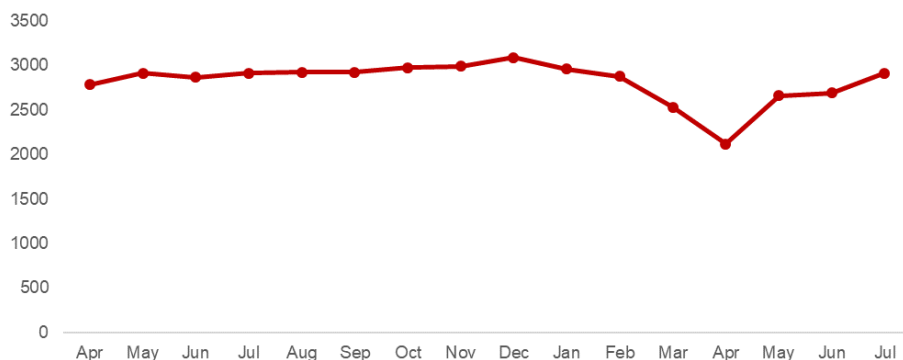
UHP has been performing on or around this 3.5% figure for some time and has been achieving the 3.5% target since April 2020.

Performance declined slightly in August, up to 3.2%. Year to date in 2020/21 performance is at 2.6%.

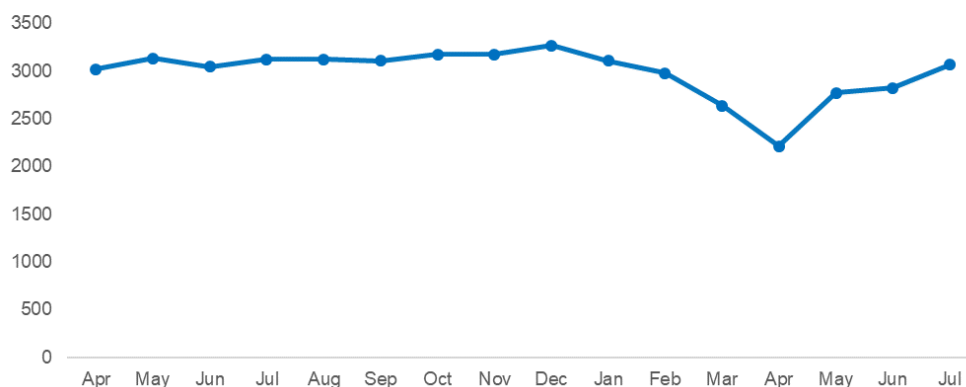
Performance Indicators

	January	February	March	April	May	June	July	Trend
Conveyance to Emergency Department (ED)	2960	2879	2533	2117	2659	2693	2914	▲
Conveyance to ED or Ward	3105	2978	2638	2212	2769	2822	3063	▲
Conveyance to ED or Ward per 1,000 people	8.66	8.30	7.35	6.17	7.72	7.87	8.54	▲

Volume of conveyance to ED



Volume of conveyance to ED or Ward



Performance Insights

Between April 2019 and July 2020 there have been in excess of 45,000 conveyances of people in an ambulance to the Emergency Department at Derriford Hospital.

Activity dropped during the months of March and April due to the lockdown restrictions imposed as a result of COVID-19.

Since May the numbers of attendance has been increasing again, this has contributed to the hospital returning to pre-COVID levels of activity.

The conveyance rate for the western locality is highest for the Western Locality (Derriford Hospital) when compared to other areas of the Clinical Commissioning Group area. Post lockdown restrictions (May – July) the rate of conveyance to UHP ED or Ward is 24.13 per 1,000 people, compared to the Southern locality (21.95), Northern Locality (21.23) and Eastern Locality (17.82).