



# Annual Policing Quantitative Survey

## Summary Report

January 2021

### 1.0 Background and methodology

As part of her commitment to actively engage with the communities of Devon, Cornwall and the Isles of Scilly Police and Crime Commissioner Alison Hernandez launched her annual policing survey on November 6, 2020.

The aim of the exercise was to survey a representative sample of residents on their views and experiences of policing in their communities. Collecting information in this way would enable any commissioner to inform the next Police and Crime Plan and assist with decision making related to the 2021/22 policing and commissioning budgets.

Because of the Covid-19 pandemic the face-to-face engagement used to promote surveys and polls of previous years was not possible so there was a greater reliance on using traditional media, social media, virtual meetings and email newsletters to engage participants.

The quantitative survey described in this report was designed to seek significant levels of engagement on questions around policing and investment priorities before a 2021/22 budget proposal was finalised. It was supplemented with a series of qualitative telephone interviews with members of the public that took place once budget proposals were finalised to gain a more in-depth understanding of policing priorities.

The digital survey ran from November 6, 2020 to January 3, 2021. Telephone interviews were carried out between January 25, 2021, and January 27, 2021.

Using these methods it is possible to gain a more detailed, nuanced and representative set of views than previous years' surveys had enabled.

## 1.1 Duty to seek views on the totality of the police budget

In the last two years the OPCC has moved away from the concept of a poll based purely on one or two questions directly related to the level of precept. This decision was taken because such polls, although they return high participation and completion rates, can give an overly simplistic view of the policing budget and do not seek views on the totality of policing in the force area, as the Police and Crime Commissioner is obliged to do under the Police Reform and Social Responsibility Act.

Advice from the Association of Policing and Crime Chief Executives (APACE) on Budget Engagement was issued in June 2020. This recommended a broader approach to seeking the views of the public in the force area on the totality of the policing budget throughout the financial year.

## 2.0 Designing the questionnaire

The length of the survey had to be balanced with the desire to seek a representative sample size – for every additional question survey completion rates decline - therefore a balance had to be struck between the length of the survey and completion rates. The final survey took around six minutes to complete.

The first four questions asked participants about themselves so results could be broken down by council tax band, age group and racial identity to ensure that participation by these groups could be monitored and appropriate action taken if certain groups or sections of society were significantly over or under represented.

Heed was given to APACE guidance to use the annual survey to educate participants further on the role of the Police and Crime Commissioner and the work of her office.

The Chief Constable of Devon and Cornwall Police, the chief executive of the OPCC and the Police and Crime Commissioner were consulted on the range of questions and helped to develop the final set.

The force's Performance and Analysis department, which includes Market Research Association qualified members of staff, then reviewed questions, rewriting some to reduce the chance of them leading participants towards a certain answer.

It was decided to host the survey on the SurveyMonkey.com website. The software behind the site allows data to be presented in a variety of ways and downloaded in several formats to enable detailed analysis.

## 3.0 Section 3: Promoting the survey

### 3.1 Media engagement

The survey received widespread publicity in the regional media, receiving editorial coverage on ITV Westcountry, BBC Spotlight, Radio Devon, Radio Cornwall, DevonLive and CornwallLive.

### 3.2 Radio advertising

The OPCC paid to promote the survey on commercial local radio stations to give coverage across Devon, Cornwall and the Isles of Scilly. Stations included:

- The Voice, North Devon
- Radio Exe FM
- Greatest Hits, Plymouth
- Radio Newquay
- Riviera FM
- Radio St Austell Bay
- Islands FM

### 3.3 Social media advertising

Paid-for social media advertising has emerged as the most cost-effective and reliable form of survey promotion.

It has the added advantage over other channels in that it can be tailored and adjusted to ensure that under-represented socio economic or minority groups can be targeted. For example, in the early stages of promotion it became apparent that residents of the force area under the age of 35 were under-represented in results. Facebook and Instagram advertising was adjusted so that advertisements reached a younger audience.

An example of a graphic used for social media promotion is as follows:

# Help shape the future of policing in Devon, Cornwall and the Isles of Scilly

[survey link]



Summary of paid-for social media advertising:

Advertisement 1: catch all

Timeframe: 14 November to 13 December

Target audience location: those living in or recently visited Devon and Cornwall

Target audience age: ages 16 to 65 + (14 November until 4 December) and ages 16 to 35 (4 December to 13 December)

Total impressions: 162,724

Total reach: 76,960

Total link clicks: 3,256

Facebook: Instagram only to target under 35s

Timeframe: 15<sup>th</sup> December until 2<sup>nd</sup> January

Target audience location: those living in or recently visited Devon and Cornwall

Target audience age: 16 - 35

Total impressions: 65,716

Total reach: 33,256

Total link clicks: 420

Facebook: targeting under 55s

Timeframe: 15<sup>th</sup> December to 2 January

Lifetime budget: £300

Target audience location: those living in or recently visited Devon and Cornwall

Target audience age: 16 - 54

Total impressions: 114,094

Total reach: 43,800  
Total link clicks: 1,166

### 3.4 PCC Neighbourhood Alert

The Neighbourhood Alert system enables the OPCC to email multiple users at the same time. The survey was shared three times via PCC Alert newsletters in 2020 – with each reaching in excess of 31,000 subscribers.

### 3.4 Multiple responses

When setting up the survey link, the OPCC originally selected/allowed for it to be taken more than one from the same device to allow anyone contacting the office asking to complete it with a member of staff over the phone or any household with only one electronic device to take part. The OPCC did not want to accidentally prejudice again anyone who did not have internet access or had limited internet access.

After nearly a month into the survey (Tuesday 1 December), it was decided to limit it to only one device as most individuals contacting the office wanting the survey by other means were content with a paper copy.

### 3.5 Engaging diverse communities

To encourage a range of participation, we tried to target individuals from a wide variety of backgrounds and directly contacted the following groups who agreed to share it within their networks.

An Easy Read version of the survey was created for distribution among learning disabled community groups and any responses added manually.

<b>Community groups asked to promote the survey amongst members/partners</b>	
<b>Organisation</b>	<b>Date</b>
PCC Alert	05-Nov
Councillor Advocates	05-Nov
Community Engagement Workers	05-Nov
Independent Custody Visitors	05-Nov
South Asian Society Newsletter	11-Nov
Local MPs	07-Nov
Diverse Communities Team	12-Nov
Plymouth Racial Equality Council	12-Nov
Victim Care Unit and LGBT network	12-Nov

Neighbourhood Watch	12-Nov
Stop Hate UK volunteer	12-Nov
Devon and Cornwall Police Rural Crime Team	12-Nov
Police contact centre staff	12-Nov
Citizens in Policing	12-Nov
The Highbury Trust (learning disabled group)	13-Nov
Day Care (learning disabled group)	13-Nov
Stronger North Stonehouse	13-Nov
Inclusion Cornwall	13-Nov
Brea Gardening Club	13-Nov
Prevention, Child Centred Policing	16-Nov
North Devon Sunrise	16-Nov
WI groups - Devon and Cornwall	16-Nov
Plymstock School	16-Nov
Ivybridge School	16-Nov
Hate Crime Advisor in North Devon	16-Nov
Head of Exeter Synagogue	16-Nov
Devon and Cornwall LGBT campaigners	16-Nov
Plymouth Pride organiser	17-Nov
Learning Difficulties community contact	17-Nov
National Associated of Retired Police Officers - North Devon, Exeter, Plymouth, South Devon, Cornwall	17-Nov
Migrant Worker and Gypsy Traveller PSCO	17-Nov
Community Speedwatch Co-ordinator	17-Nov
Disability Cornwall	17-Nov
Percy Giles – Police Cadets co-ordinator	19-Nov
Independent Panel Members/Volunteers	20-Nov
Corporate Communications (internal)	25-Nov
PCC Alert	26-Nov
Councillor Advocates	26-Nov
Prevention, Child Centred Policing	30-Nov
Plymouth City Youth Council contact	03-Dec
Regional Coordinator for the Youth Parliament	03-Dec
Twitter DM - Devon Hour	04-Dec
Twitter DM - Plymouth Uni Student Union	04-Dec
Twitter DM - Exeter Uni	04-Dec
Twitter DM - Plymouth Uni	04-Dec
Twitter DM - Plymouth Marjon Uni	04-Dec
Twitter DM - Falmouth Uni	04-Dec
Twitter DM - CSAS team	04-Dec
Comms team at Torbay Council	10-Dec
Comms team at Cornwall Council	10-Dec
Comms team at Devon County Council	10-Dec

Comms team at Plymouth City Council	11-Dec
Individual with large Instagram following	16-Dec
Individual with large Instagram following	16-Dec
Individual with large Instagram following	16-Dec
New police officer recruit	16-Dec
Contact at Plymouth University	16-Dec
Street Cramps (homelessness)	16-Dec

## Section 4: Results and analysis

### 4.1 Summary of results

Full completed survey results can be found at the end of this report. But the main points are as follows:

- A total of 5,330 people took part in the survey
- The survey was completed by 4,130 people, giving a completion rate of 77%
- Most respondents were either **Not aware at all** or **Slightly aware** of Police and Crime Commissioner initiatives funded by 2020/21 council tax
- Most of those (52%) who had contact the police in the 12 months prior to taking the survey were either **very satisfied** or **satisfied** with their chosen method.
- In relation to policing priorities Question 6, **Where do you perceive that policing needs greater investment? Preventing crime** remained the most popular choice (as it was in 2019/20, when the same question was posed in our annual survey). **On our Roads** was second most popular choice and **On the Streets Where I Live** was in third place. These were third and second place respectively in the previous year's survey.
- **Antisocial behaviour, drug dealing** and **road traffic offences** were the crimes types that participants felt most need dealing with in their communities.
- In terms of national policing priorities **reducing neighbourhood crime** was participants' highest priority, with **disrupting drug supply** in second place and **reducing serious violence** in third (of six priority areas).
- Most participants (64%) were not aware that 24-hour victim care services were available for residents of Devon, Cornwall and the Isles of Scilly.

### 4.2 Analysis of areas where there is support further investment in policing.

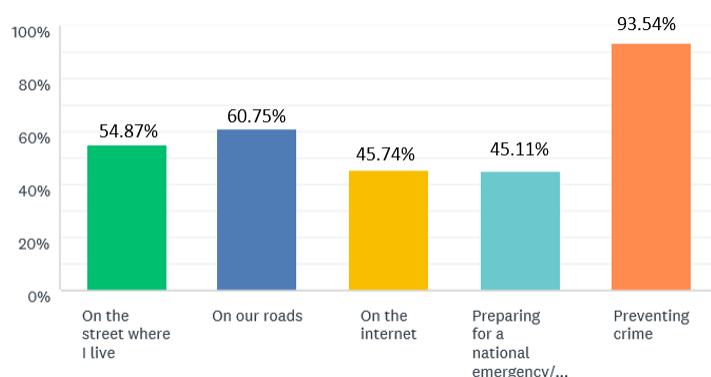
The OPCC's Performance and Analysis team explored further responses to questions 6 and 15, differentiating between response groups on those questions relating to policing priorities.

*Q6. Where do you perceive that policing needs greater investment? Please select three from the following options.*

- 4,130 individuals responded to this question.
- Overall, most (93.54% of) people suggested that crime prevention warranted greater investment, 60.75% selected on our roads, 54.87% selected on the streets where they live, 45.74% stated on the internet and 45.11% selected preparing for a national emergency/terrorism:



A bar chart showing the percentage (%) of respondents that felt certain areas of policing require further investment



*Variance by Council Tax band*

Council Tax Band	Percentage (%) of respondents that selected 'on the street where I live'	Percentage (%) of respondents that selected 'on our roads'	Percentage (%) of respondents that selected 'on the internet'	Percentage (%) of respondents that selected 'preparing for a national emergency/terrorism'	Percentage (%) of respondents that selected 'preventing crime'
A	66.95	62.64	35.06	41.95	93.39
B	61.30	61.30	43.26	40.28	93.87
C	58.19	61.15	43.53	43.06	94.07
D	53.96	61.98	43.37	47.38	93.31
E	47.86	60.97	51.00	45.58	94.59
F	47.47	57.59	63.29	39.24	92.41
G	41.53	51.69	55.08	59.32	92.37
H	36.36	50.00	54.55	63.64	95.45
Don't know	51.37	60.16	48.44	46.88	93.16
<b>Grand total</b>	<b>54.87</b>	<b>60.75</b>	<b>45.74</b>	<b>45.11</b>	<b>93.54</b>

- In terms of **crime prevention** and **on the roads policing**, no statistically significant differences were detected between council tax bands.
- A significantly higher proportion of Band A respondents selected '**on the street where I live**' as an area that required greater investment (66.95%), when compared to bands D (53.96%), E (47.86%), F (47.47%), and G (41.53%).

Whilst no other statistically significant relationships were detected between Band A responses and the remaining Council Tax bands (B, C and F), the table above shows that from our survey sample the lower council tax bandings were more likely to be supportive of investment **on the streets where they lived**<sup>1</sup>.

This could be reflective of potentially higher rates of acquisitive crime in Band A property areas. Although, this hypothesis warrants further investigation.

- A significantly lower proportion of Band A respondents selected '**on the internet**' as an area that requires greater investment (35.06%), when compared to bands B, C, D, E, F and G (see the table above).

#### *Variance per age group*

Age category	Percentage (%) of respondents that selected ' <b>on the street where I live</b> '	Percentage (%) of respondents that selected ' <b>preventing crime</b> '	Percentage (%) of respondents that selected ' <b>preparing for a national emergency/terrorism</b> '	Percentage (%) of respondents that selected ' <b>on the internet</b> '	Percentage (%) of respondents that selected ' <b>on our roads</b> '
Under 18	36.13	93.28	51.26	53.78	65.55
18-24	44.61	86.76	51.96	57.84	58.82
25-34	56.75	91.74	42.98	47.93	60.61
35-44	59.44	93.01	40.56	50.82	56.18
45-54	61.39	94.41	40.11	44.47	59.62
55-64	58.95	93.68	44.02	43.64	59.71
65+	48.91	94.75	49.47	43.09	63.78
<b>Total</b>	<b>54.87</b>	<b>93.54</b>	<b>45.11</b>	<b>45.74</b>	<b>60.75</b>

<sup>1</sup> Conclusions can be drawn from the tables throughout the document, but they do not necessarily indicate statistically significant trends (unless stated), but rather trends about the survey sample. Caution should therefore be taken when reporting on these figures.

- In terms of **crime prevention** and **on the roads** policing, no statistically significant differences were detected between age groups.
- Under 18s are significantly less likely to be supportive of investment **on the streets where they live** (36.13%) when compared to older age categories; 25-34, 35-44, 45-54, 55-64 and over 65.

This could suggest that under 18's have a lower fear of crime and/or higher perception of safety in comparison to the older age categories. Although, this hypothesis warrants further investigation.

- 18-24-year olds were significantly more likely to be supportive of investment **on the internet** (53.84%) when compared to age groups 45-54, 55-64 and over 65.

*Q15. To help set local priorities, which of the following crime types most need addressing in your community?*

- 4,130 people responded to this question and there were 22 options available.
- Overall, almost 50% of respondents felt that **anti-social behaviour** needed addressing, closely followed by **drug dealing** (44.21%) and **road traffic offences** (26.68%). The top 10 most popular choices can be seen below:

<b>Crime type</b>	<b>Percentage (%) of survey respondents</b>
Antisocial Behaviour	49.69
Drug dealing	44.21
Road traffic offences	26.68
Rural crime	22.86
Burglary	16.90
Domestic abuse	15.50
Drug abuse	14.36
Breaches of Covid-19 regulations	12.37
Cyber crime	10.53

*Variance by Council Tax band*

- Council Tax band A residents were significantly more likely to suggest that **anti-social behaviour** needed to be addressed (55.17%) when compared to band G (38.98%). Although, percentages across all bands fluctuated and did not necessarily follow a clear pattern.
- Council Tax band E residents were significantly more likely to suggest that **rural crime** needed to be addressed (34.47%) when compared to bands A (14.37%), B (15.59%), C (21.84%) and D (24.08%).

Council Tax band	Percentage (%) of respondents that suggest that rural crime in their community needs to be addressed
A	14.37
B	15.59
C	21.84
D	24.08
E	34.47
F	29.11
G	40.68
H	45.45
<b>Grand Total</b>	<b>22.86</b>

- Council Tax band F residents were significantly less likely to suggest that **domestic abuse** needed to be addressed (9.49%) when compared to band A (17.53%) and B (19.61%). Although, percentages across all bands fluctuated and did not necessarily follow a clear pattern.

Council Tax band	Percentage (%) of respondents that suggest that <b>cyber-crime</b> in their community needs to be addressed
A	4.60
B	8.58
C	9.36
D	10.26
E	15.67
F	20.89
G	19.49
H	13.64
<b>Grand Total</b>	<b>10.53</b>

- Council Tax band A residents were significantly less likely to suggest that **cyber-crime** needed to be addressed (4.60%) when compared to bands; B (8.58%), C (9.35%), D (10.26%), E (15.67%), F (20.89%) and G (19.49%).

#### *Variance by age group*

- Over 65s were significantly more likely to suggest that **anti-social behaviour** needed to be addressed (49.47%) when compared to under 18's (35.29%) and 18-24's (40.20%).

The full pattern observed can be seen below. Whilst not statistically significant, the sample responses show that, generally, as the age category increased the more likely a person was to be supportive of the need to address **anti-social behaviour** (up until the 45-54 age category, thereafter a slight decline is observed).

<b>Age category</b>	Percentage (%) of respondents that suggest that <b>anti-social behaviour</b> in their community needs to be addressed
Under 18	35.29
18-24	40.20
25-34	47.11
35-44	50.12
45-54	53.75
55-64	51.29
65+	49.47
<b>Grand Total</b>	<b>49.69</b>

- Over 65s were significantly less likely to suggest that **domestic abuse** needed to be addressed in their community (9.30%) when compared to all other age categories:

<b>Age category</b>	Percentage (%) of respondents that suggest that <b>domestic abuse</b> in their community needs to be addressed
Under 18	23.53
18-24	25.49
25-34	24.79
35-44	21.68
45-54	17.33
55-64	12.92
65+	9.30
<b>Grand Total</b>	<b>15.50</b>

- Over 65s were significantly more likely to suggest that **cyber-crime** needed to be addressed in their community (13.02%), when compared with some younger age categories; under 18s (1.68%), 18-24's (5.39%) and 25-34's (5.51%).

Whilst no statistical significance was detected between the over 65's and other age groups, the sample responses follows a pattern whereby younger age groups are less likely to suggest that **cyber-crime** needs addressing:

<b>Age category</b>	Percentage (%) of respondents that suggest that <b>cyber-crime</b> in their community needs to be addressed
Under 18	1.68
18-24	5.39
25-34	5.51
35-44	9.79
45-54	10.64
55-64	11.58
65+	13.02
<b>Grand Total</b>	<b>10.53</b>

- A significantly lower proportion of over 65s felt that **hate crime** needed to be addressed in their community (1.78%) when compared against all other age groups:

<b>Age category</b>	Percentage (%) of respondents that suggest that <b>hate crime</b> in their community needs to be addressed
Under 18	15.13
18-24	12.75
25-34	7.99
35-44	4.20
45-54	4.77
55-64	3.44
65+	1.78
<b>Grand Total</b>	<b>4.46</b>

- Over 65s are significantly more likely to suggest that **road traffic offences** need to be addressed in their community (30.15%), when compared with the youngest age categories; under 18s (10.92%) and 18-24s (15.20%).

Whilst no statistical significance was detected between the over 65s and any other age groups, the sample responses follow a pattern whereby younger age groups are less likely to suggest that road traffic offences need addressing:

<b>Age category</b>	<b>Percentage (%) of respondents that suggest that road traffic offences in their community needs to be addressed</b>
Under 18	10.92
18-24	15.20
25-34	25.07
35-44	25.41
45-54	26.47
55-64	27.85
65+	30.15
<b>Grand Total</b>	<b>26.68</b>



- Under 18s were significantly less likely to suggest that **rural crime** needed to be addressed in their community (11.76%) when compared to the older age groups; 45-54 (22.65%), 55-64 (25.84%) and the over 65s (27.49%).

Whilst no statistical significance was detected between under 18's and any other age groups, the sample responses follow a pattern whereby, generally speaking, younger age groups are less likely to suggest that rural crime needs addressing:

<b>Age category</b>	<b>Percentage (%) of respondents that suggest that rural crime in their community needs to be addressed</b>
Under 18	11.76
18-24	11.27
25-34	15.15
35-44	17.72
45-54	22.65
55-64	25.84
65+	27.49
<b>Grand Total</b>	<b>22.86</b>

## 4.3 Survey sample compared to the population of Devon and Cornwall

### Age

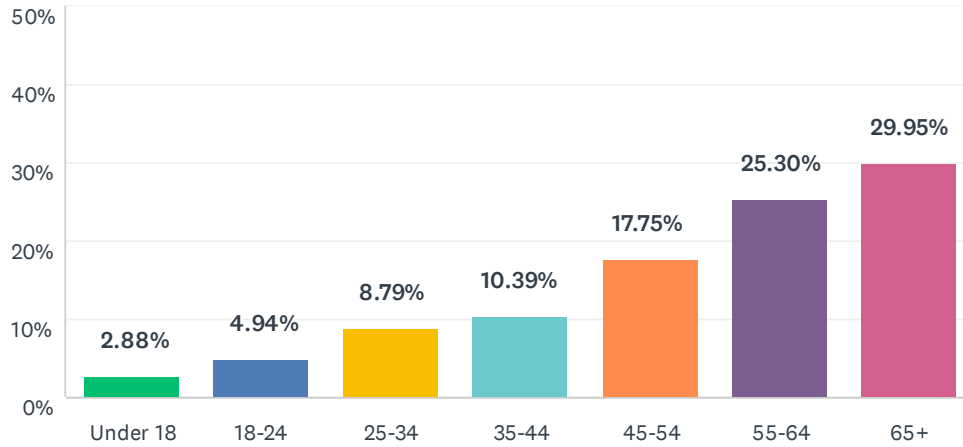
Age band	% of survey respondents	% of population in Devon and Cornwall (2019 estimates)
Under 18	2.88	18.85
18-24	4.94	8.04
25-34	8.79	10.80
35-44	10.39	10.59
45-54	17.75	13.45
55-64	25.30	13.87
65 +	29.95	24.39
<b>Total</b>	<b>100.00</b>	<b>100.00</b>

Ethnicity	% of survey respondents	% of population in Devon and Cornwall (2011 estimates)
White: English/Welsh/Scottish/Northern Irish/British	89.52	94.88
White: Irish	0.70	0.42
White: Gypsy or Irish Traveller	0.12	0.08
White: Other white	4.36	2.17
Mixed/multiple ethnic group: White and Black Caribbean	0.10	0.26
Mixed/multiple ethnic group: White and Black African	0.07	0.12
Mixed/multiple ethnic group: White and Asian	0.22	0.33
Mixed/multiple ethnic group: Other Mixed	0.31	0.23
Asian/Asian British: Indian	0.15	0.24
Asian/Asian British: Pakistani	0.07	0.04
Asian/Asian British: Bangladeshi	0.02	0.08
Asian/Asian British: Chinese	0.12	0.34
Asian/Asian British: Other Asian	0.02	0.34
Black/African/Caribbean/Black British: African	0.17	0.14
Black/African/Caribbean/Black British: Caribbean	0.12	0.07
Black/African/Caribbean/Black British: Other Black	0.05	0.03

Other ethnic group: Arab	0.10	0.10
Other ethnic group: Any other ethnic group	3.78	0.13
<b>Total</b>	<b>100.00</b>	<b>100.00</b>

### Q1 What age category are you in?

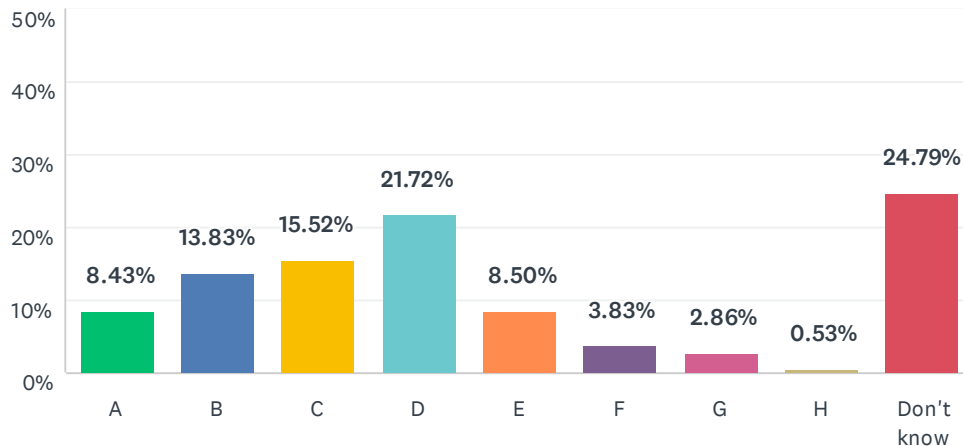
Answered: 4,130 Skipped: 0



ANSWER CHOICES	RESPONSES	
Under 18	2.88%	119
18-24	4.94%	204
25-34	8.79%	363
35-44	10.39%	429
45-54	17.75%	733
55-64	25.30%	1,045
65+	29.95%	1,237
TOTAL		4,130

### Q3 What council tax band is your household?

Answered: 4,130 Skipped: 0

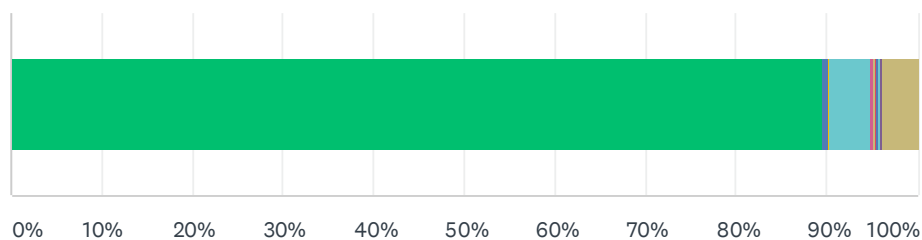


## Have your say on the funding of policing in Devon, Cornwall and the Isles of Scilly

ANSWER CHOICES	RESPONSES	
A	8.43%	348
B	13.83%	571
C	15.52%	641
D	21.72%	897
E	8.50%	351
F	3.83%	158
G	2.86%	118
H	0.53%	22
Don't know	24.79%	1,024
TOTAL		4,130

### Q4 What is your ethnic group? [Please select from the dropdown list below]

Answered: 4,130 Skipped: 0



- White - English/Welsh/Scottish/Northern Irish
- White - Irish
- White - Gypsy or Irish Traveller
- Any other White background - please specify below
- Mixed/Multiple ethnic groups - White and Black Caribbean
- Mixed/Multiple ethnic groups - White and Black African
- Mixed/Multiple ethnic groups - White and Asian
- Any other Mixed/Multiple ethnic background - please specify below
- Asian/Asian British - Indian
- Asian/Asian British - Pakistani
- Asian/Asian British - Bangladeshi
- Asian/Asian British - Chinese
- Any other Asian background - please specify below
- Black/African/Caribbean/Black British - African
- Black/African/Caribbean/Black British - Caribbean
- Any other Black/African/Caribbean background - please specify below
- Other ethnic group - Arab
- Any other ethnic group - please specify below

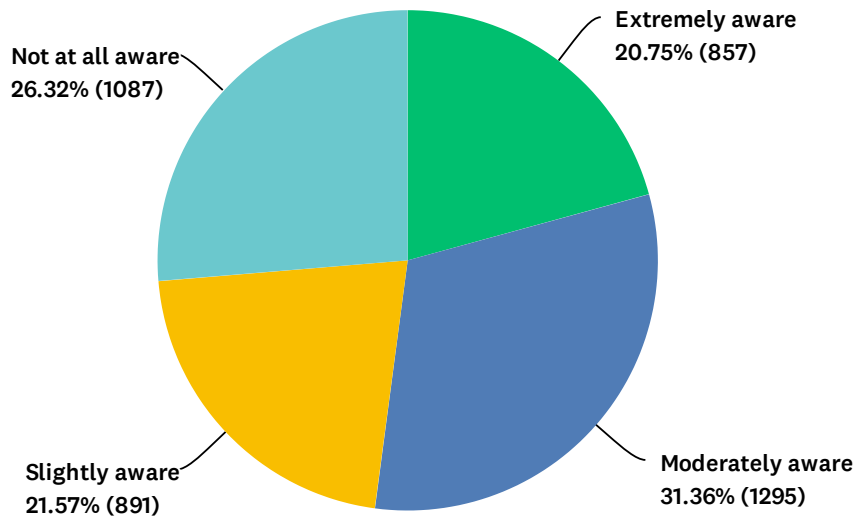
## Have your say on the funding of policing in Devon, Cornwall and the Isles of Scilly

ANSWER CHOICES	RESPONSES	
White - English/Welsh/Scottish/Northern Irish	89.52%	3,697
White - Irish	0.70%	29
White - Gypsy or Irish Traveller	0.12%	5
Any other White background - please specify below	4.36%	180
Mixed/Multiple ethnic groups - White and Black Caribbean	0.10%	4
Mixed/Multiple ethnic groups - White and Black African	0.07%	3
Mixed/Multiple ethnic groups - White and Asian	0.22%	9
Any other Mixed/Multiple ethnic background - please specify below	0.31%	13
Asian/Asian British - Indian	0.15%	6
Asian/Asian British - Pakistani	0.07%	3
Asian/Asian British - Bangladeshi	0.02%	1
Asian/Asian British - Chinese	0.12%	5
Any other Asian background - please specify below	0.02%	1
Black/African/Caribbean/Black British - African	0.17%	7
Black/African/Caribbean/Black British - Caribbean	0.12%	5
Any other Black/African/Caribbean background - please specify below	0.05%	2
Other ethnic group - Arab	0.10%	4
Any other ethnic group - please specify below	3.78%	156
<b>TOTAL</b>		<b>4,130</b>

**Q5 During this pandemic the police have co-ordinated the response in partnership with local authorities and the NHS in Devon and Cornwall. How aware were you of this fact?**

Answered: 4,130   Skipped: 0

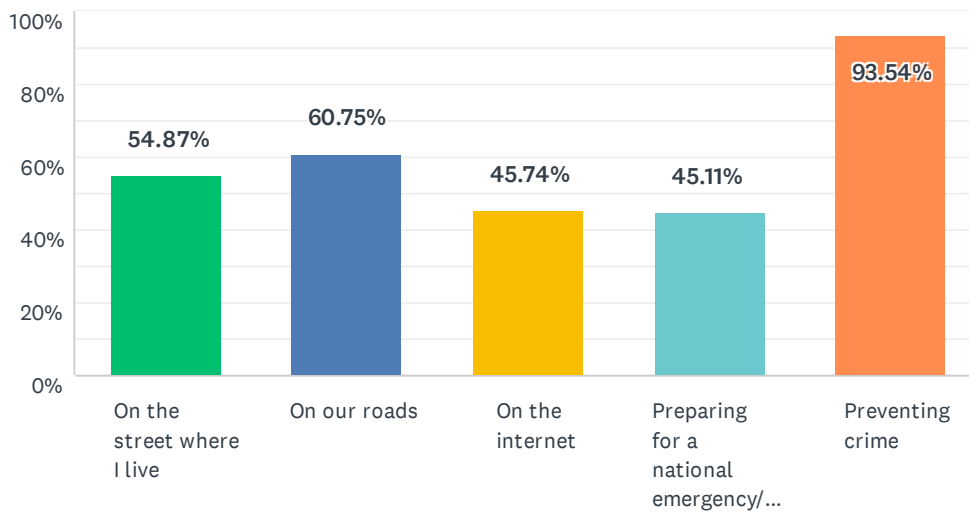
Have your say on the funding of policing in Devon, Cornwall and the Isles of Scilly



ANSWER CHOICES	RESPONSES
Extremely aware	20.75% 857
Moderately aware	31.36% 1,295
Slightly aware	21.57% 891
Not at all aware	26.32% 1,087
TOTAL	4,130

Q6 Where do you perceive that policing needs greater investment? Please select three from the following options:

Answered: 4,130 Skipped: 0

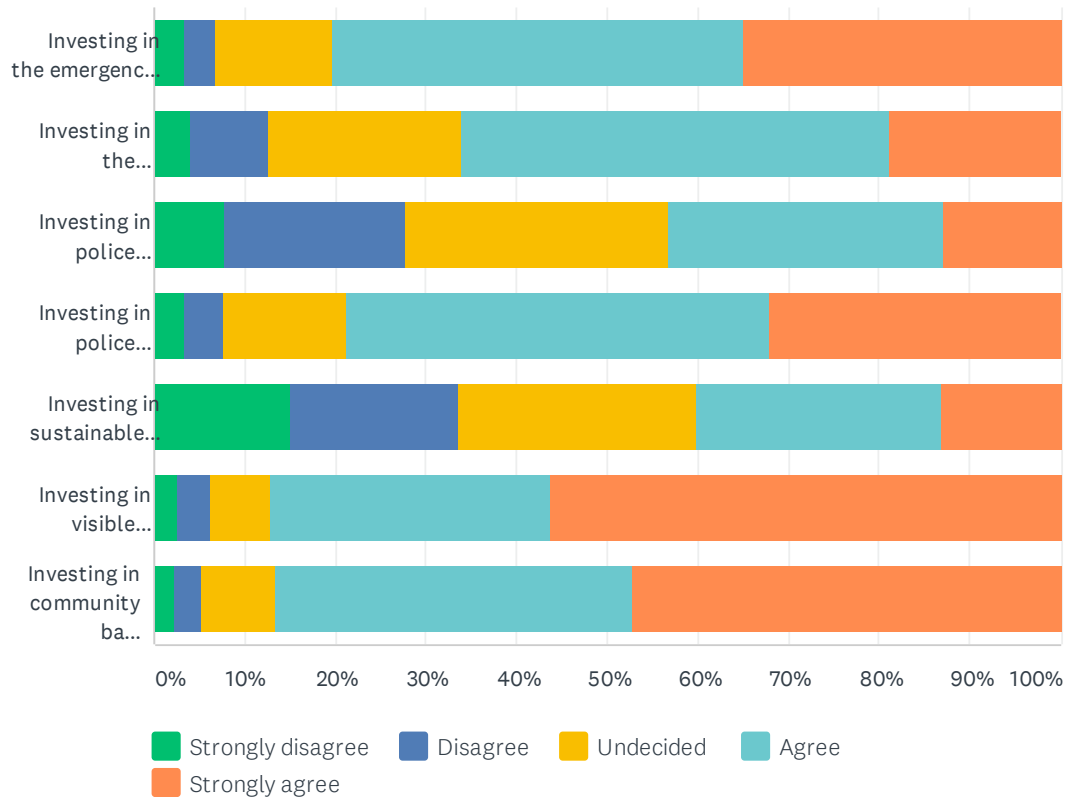


Have your say on the funding of policing in Devon, Cornwall and the Isles of Scilly

ANSWER CHOICES	RESPONSES	
On the street where I live	54.87%	2,266
On our roads	60.75%	2,509
On the internet	45.74%	1,889
Preparing for a national emergency/terrorism	45.11%	1,863
Preventing crime	93.54%	3,863
Total Respondents: 4,130		

Q7 Below are a series of statements. Please select your preferred options from those available – explain how much you agree or disagree with investing in the following:

Answered: 4,130 Skipped: 0



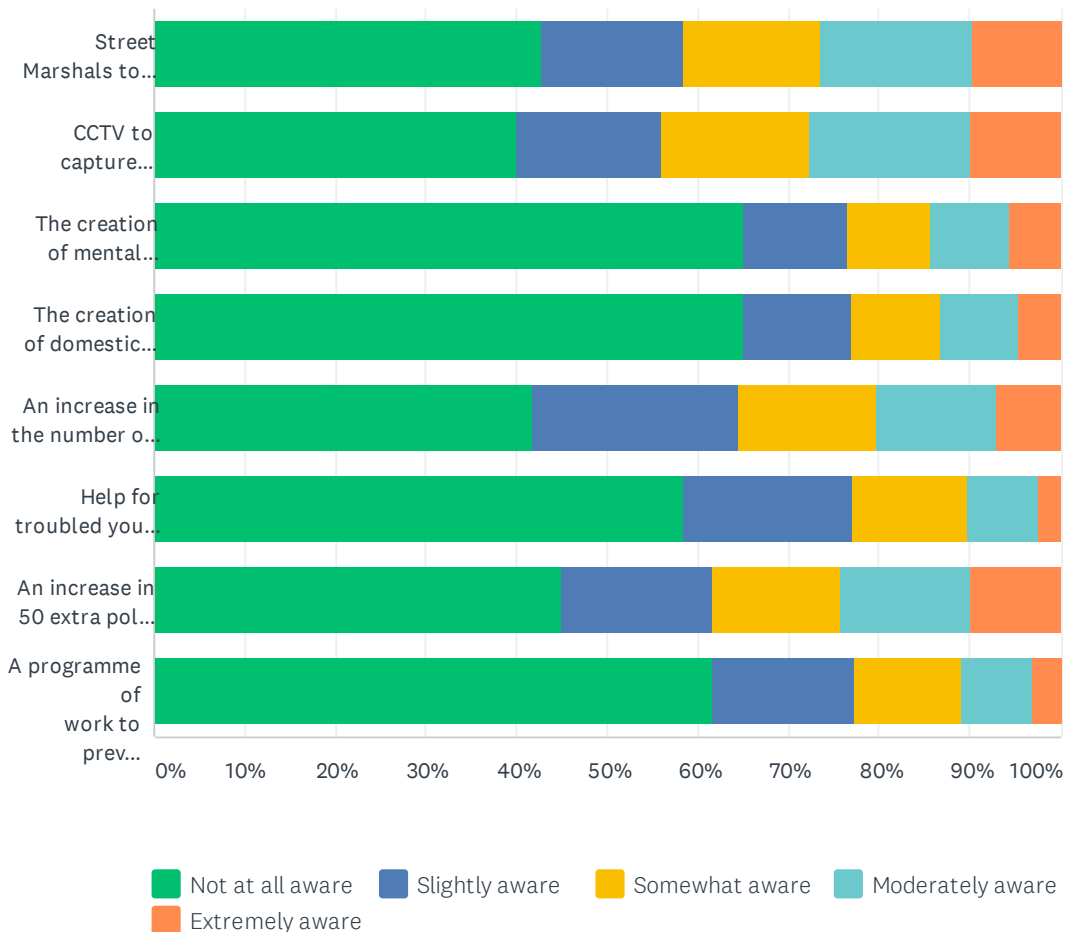


Have your say on the funding of policing in Devon, Cornwall and the Isles of Scilly

	STRONGLY DISAGREE	DISAGREE	UNDECIDED	AGREE	STRONGLY AGREE	TOTAL
Investing in the emergency call service	3.44% 142	3.44% 142	12.78% 528	45.38% 1,874	34.96% 1,444	4,130
Investing in the non-emergency contact service	4.07% 168	8.57% 354	21.28% 879	47.19% 1,949	18.89% 780	4,130
Investing in police buildings/stations	7.87% 325	19.85% 820	29.20% 1,206	30.19% 1,247	12.88% 532	4,130
Investing in police technology	3.37% 139	4.26% 176	13.58% 561	46.68% 1,928	32.11% 1,326	4,130
Investing in sustainable carbon reduction	15.06% 622	18.57% 767	26.22% 1,083	27.12% 1,120	13.03% 538	4,130
Investing in visible policing	2.69% 111	3.49% 144	6.71% 277	30.87% 1,275	56.25% 2,323	4,130
Investing in community based crime prevention	2.23% 92	3.05% 126	8.11% 335	39.44% 1,629	47.17% 1,948	4,130

Q8 Can you tell us how aware you were of the following initiatives that were funded by our council tax increase this year?

Answered: 4,130 Skipped: 0

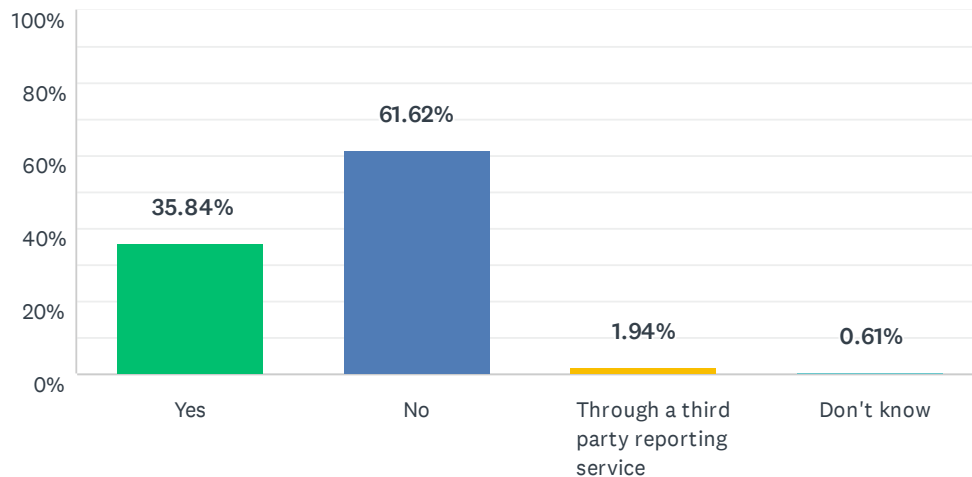


## Have your say on the funding of policing in Devon, Cornwall and the Isles of Scilly

	NOT AT ALL AWARE	SLIGHTLY AWARE	SOMEWHAT AWARE	MODERATELY AWARE	EXTREMELY AWARE	TOTAL
Street Marshals to tackle anti-social behaviour and drunkenness at 20 beauty spots	42.71% 1,764	15.64% 646	15.06% 622	16.85% 696	9.73% 402	4,130
CCTV to capture anti-social behaviour and crime in areas that had no coverage	40.05% 1,654	15.91% 657	16.32% 674	17.94% 741	9.78% 404	4,130
The creation of mental health response cars	65.08% 2,688	11.38% 470	9.35% 386	8.62% 356	5.57% 230	4,130
The creation of domestic abuse response cars	64.96% 2,683	11.94% 493	9.76% 403	8.79% 363	4.55% 188	4,130
An increase in the number of volunteer Police Special Constables to support regular officers	41.86% 1,729	22.59% 933	15.28% 631	13.29% 549	6.97% 288	4,130
Help for troubled young people, such as supervised activities	58.35% 2,410	18.72% 773	12.69% 524	7.75% 320	2.49% 103	4,130
An increase in 50 extra police officers?	44.94% 1,856	16.66% 688	14.02% 579	14.53% 600	9.85% 407	4,130
A programme of work to prevent serious violence	61.72% 2,549	15.54% 642	11.89% 491	7.82% 323	3.03% 125	4,130

## Q9 Have you ever contacted the police in the last 12 months?

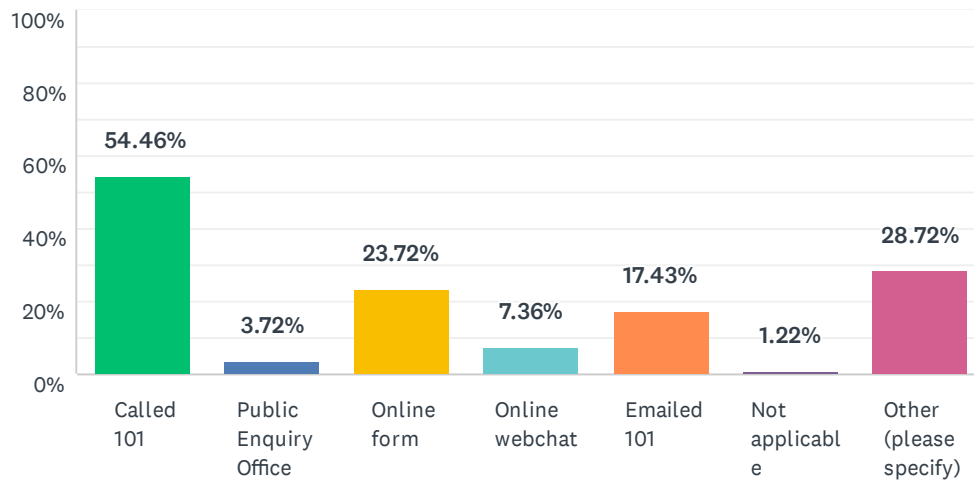
Answered: 4,130 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	35.84%	1,480
No	61.62%	2,545
Through a third party reporting service	1.94%	80
Don't know	0.61%	25
<b>TOTAL</b>		<b>4,130</b>

### Q10 What contact method did you use? [Please select all that apply]

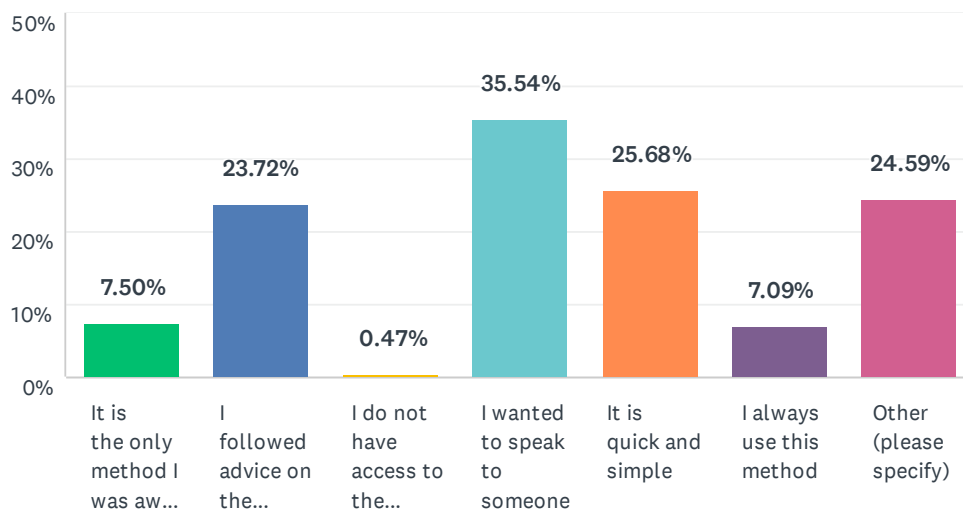
Answered: 1,480 Skipped: 2,650



ANSWER CHOICES	RESPONSES	Count
Called 101	54.46%	806
Public Enquiry Office	3.72%	55
Online form	23.72%	351
Online webchat	7.36%	109
Emailed 101	17.43%	258
Not applicable	1.22%	18
Other (please specify)	28.72%	425
Total Respondents: 1,480		

### Q11 Why did you choose this method? [Please select all that apply]

Answered: 1,480 Skipped: 2,650

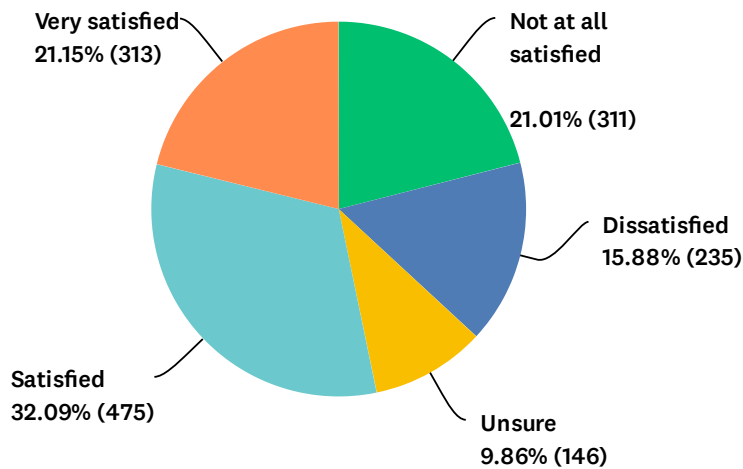


Have your say on the funding of policing in Devon, Cornwall and the Isles of Scilly

ANSWER CHOICES	RESPONSES	
It is the only method I was aware of	7.50%	111
I followed advice on the police website	23.72%	351
I do not have access to the internet	0.47%	7
I wanted to speak to someone	35.54%	526
It is quick and simple	25.68%	380
I always use this method	7.09%	105
Other (please specify)	24.59%	364
Total Respondents: 1,480		

### Q12 How satisfied were you with how you were dealt with using your chosen method?

Answered: 1,480 Skipped: 2,650

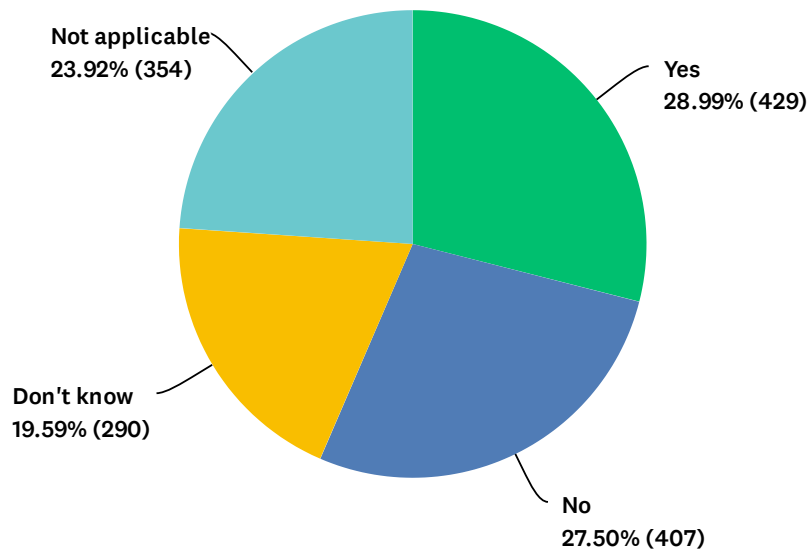


ANSWER CHOICES	RESPONSES	
Not at all satisfied	21.01%	311
Dissatisfied	15.88%	235
Unsure	9.86%	146
Satisfied	32.09%	475
Very satisfied	21.15%	313
TOTAL		1,480

### Q13 Would you use alternative methods if you had known about them?

Answered: 1,480 Skipped: 2,650

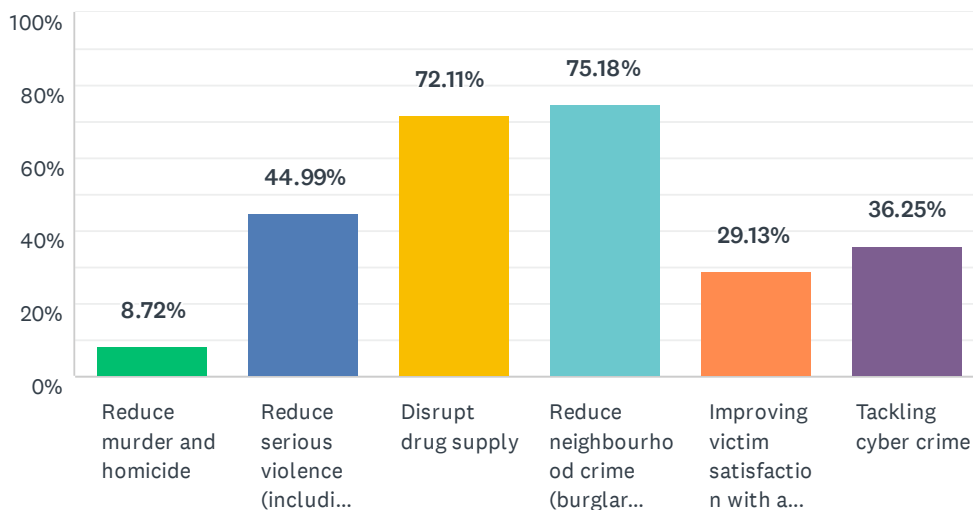
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ANSWER CHOICES	RESPONSES	
Yes	28.99%	429
No	27.50%	407
Don't know	19.59%	290
Not applicable	23.92%	354
<b>TOTAL</b>		<b>1,480</b>

Q14 Which of the following national policing priorities most need addressing in your community? Please select a maximum of three from the following:

Answered: 4,130 Skipped: 0

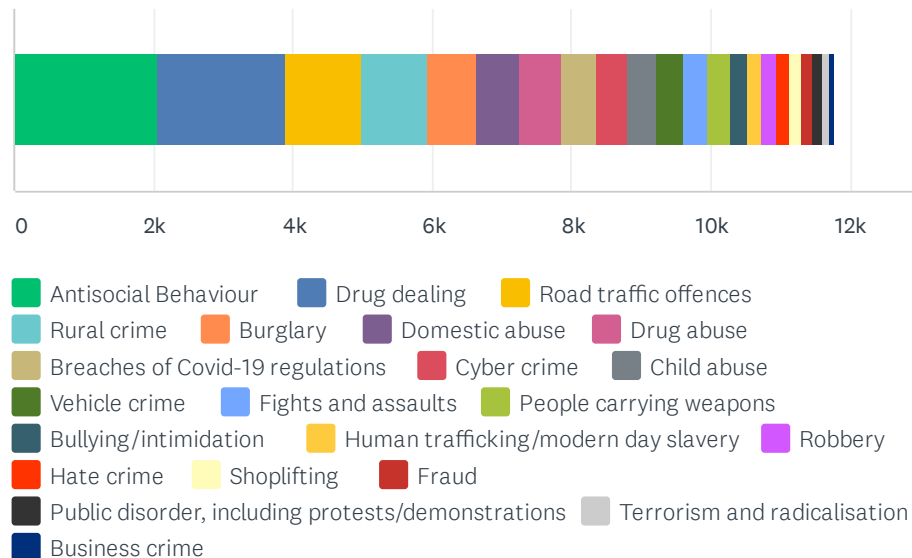


## Have your say on the funding of policing in Devon, Cornwall and the Isles of Scilly

ANSWER CHOICES	RESPONSES	
Reduce murder and homicide	8.72%	360
Reduce serious violence (including knife and gun crime)	44.99%	1,858
Disrupt drug supply	72.11%	2,978
Reduce neighbourhood crime (burglary, robbery, vehicle theft, personal theft)	75.18%	3,105
Improving victim satisfaction with a focus on domestic abuse	29.13%	1,203
Tackling cyber crime	36.25%	1,497
Total Respondents: 4,130		

**Q15 To help set local priorities, which of the following crime types most need addressing in your community? Please select a maximum of three from the following:**

Answered: 4,130 Skipped: 0



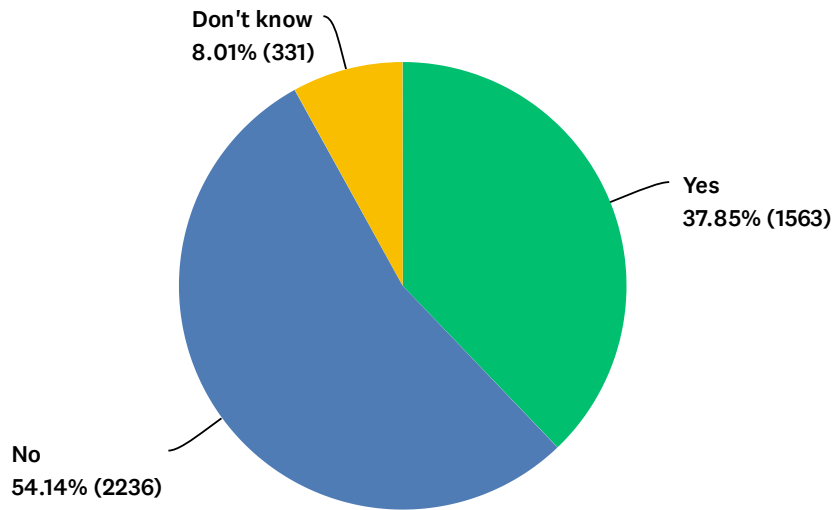
Have your say on the funding of policing in Devon, Cornwall and the Isles of Scilly

ANSWER CHOICES	RESPONSES	
Antisocial Behaviour	49.69%	2,052
Drug dealing	44.21%	1,826
Road traffic offences	26.68%	1,102
Rural crime	22.86%	944
Burglary	16.90%	698
Domestic abuse	15.50%	640
Drug abuse	14.36%	593
Breaches of Covid-19 regulations	12.37%	511
Cyber crime	10.53%	435
Child abuse	10.00%	413
Vehicle crime	9.39%	388
Fights and assaults	8.60%	355
People carrying weapons	8.09%	334
Bullying/intimidation	5.33%	220
Human trafficking/modern day slavery	5.30%	219
Robbery	5.13%	212
Hate crime	4.46%	184
Shoplifting	4.29%	177
Fraud	3.80%	157
Public disorder, including protests/demonstrations	3.32%	137
Terrorism and radicalisation	2.45%	101
Business crime	1.79%	74
Total Respondents: 4,130		

**Q16 Are you aware that services for victims of Crime in Devon, Cornwall and the Isles of Scilly are available 24 hours a day, seven days a week, even if a crime has not been reported to police?**

Answered: 4,130 Skipped: 0

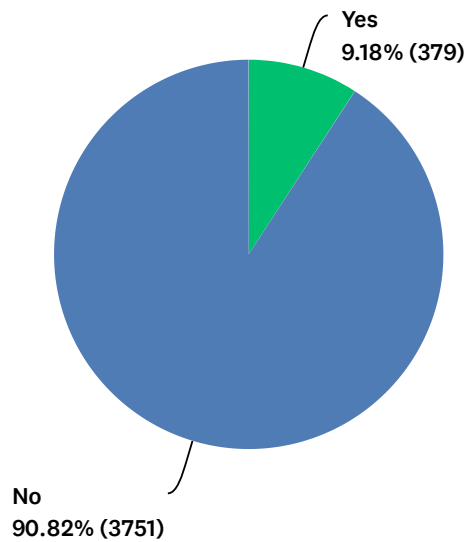
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ANSWER CHOICES	RESPONSES	
Yes	37.85%	1,563
No	54.14%	2,236
Don't know	8.01%	331
TOTAL		4,130

Q17 Are you a police officer, a member of police staff or a police volunteer?

Answered: 4,130 Skipped: 0



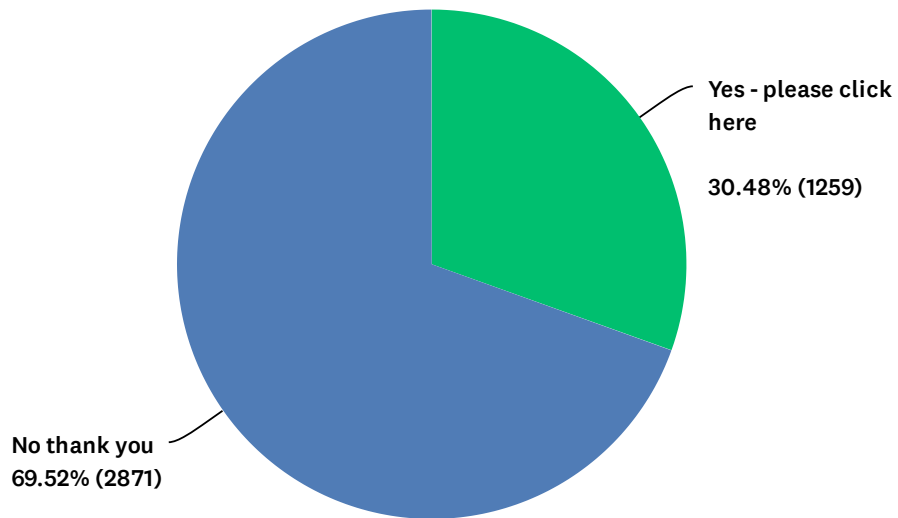


Have your say on the funding of policing in Devon, Cornwall and the Isles of Scilly

ANSWER CHOICES	RESPONSES	
Yes	9.18%	379
No	90.82%	3,751
TOTAL		4,130

**Q18 To keep informed about crime and policing initiatives in your area by email would you like to sign up to Neighbourhood Alert?**

Answered: 4,130 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes - please click here	30.48%	1,259
No thank you	69.52%	2,871
TOTAL		4,130