

Devon and Cornwall Police and Crime Panel – Tracking Decisions 2020/21

Minute No.	Recommendation	Progress
Minute 15 25 September 2020	Panel Recommendation: The Panel recommends that the Police and Crime Commissioner changes the strategic performance indicator on the 101 Call System from AMBER to RED, indicating the severity of our concerns over its performance and the need for focused action in addition to scrutiny.	Progress: Update provided within the 101 service report - 5 February 21 agenda
Minute 15 25 September 2020	Panel Recommendation: The Panel support early initiation of the planned OPCC Thematic Scrutiny, and request an additional key line of enquiry as follows. “What additional measures and/or investment is necessary to restore the effectiveness of the 101 system to acceptable levels?”	Progress: Update provided within the 101 service report - 5 February 21 agenda
Minute 15 25 September 2020	Panel Recommendation: Consider the viability of non-emergency calls being transferred to an answering machine or call back service.	Progress: Update provided within the 101 service report - 5 February 21 agenda
Minute 25 20 November 2020	Panel Recommendation: In light of the serious nature of the County Lines challenge to policing and crime prevention, the Panel recommends: That the PCC publishes a clear strategy highlighting the principal objectives in addressing County Lines, to include key indicators to be reported to the Panel as necessary. These indicators are to be aimed at allowing Panel members to assess critical emerging trends such as rising weapon related crime and gang violence.	Progress: Response provided in PCC update report – 5 February 21 agenda.
Minute 29 20 November 2020	Panel Recommendation: In light of the dissatisfaction of Panel members over the accuracy and utility of the Police and Crime Plan performance measures and their grading, the Panel recommends that the future Police and Crime Plan takes a new approach to performance criteria and associated grading to ensure that they are useful to Panel members and the public, by providing meaningful feedback on key performance criteria as they change over time.	Progress: Response provided in PCC update report - 5 February 21 agenda.
Minute 25 20 November 2020	Panel Recommendation: Proposed that a tracking resolutions and recommendations item be added to each agenda in order to record and monitor progress which the panel wish to be kept in the public domain.	Progress: Complete