

# Caring for Plymouth: An Overview of Adult Social Care



Health & Care Overview Scrutiny  
Committee

Date: November 2021



# Market Position



- Plymouths Social Care Market consists of the following:
  - 99 Care Homes, providing 2336 supported by 3143 staff.
  - 25 Home Care Providers with 1877 carers, supporting 1125 service users.
  - 300 Older Person Extra Care Units supported by approx 100 staff.
  - 23 Supported Living Providers supporting 639 users by approx. 900 staff.
  - 11 providers, 90 plus staff supporting
  - 238 Day Opps Service users
  - 300 Personal Assistants

# Adult Social Care Budget



Individual Care Packages	Budget (£m)
External Day Care	£1,394
External Domiciliary Care	£12,409
Extra Care Housing	£3,313
Direct Payments	£8,048
Supported Living	£19,614
Residential and Nursing – Short Stays	£2,172
Residential and Nursing – Long Stays	£40,630
<b>Sub Total Individual Care Packages</b>	<b>£87,580</b>
<b>Care Package Related Income</b>	<b>(£m)</b>
Fairer Charging	£3,796
Residential Income	£12,754

# Adult Social Care in Numbers



- 14,607 requests for support from new clients
- 4,785 people accessed long term adult social care support
  - 1,295 in Residential or Nursing Care and 3,490 in a Community Based Setting
  - Of above 1,757 aged 18 to 64 and 3,028 aged 65 and over
- 6860 Safeguarding referrals, leading to
  - 977 formal safeguarding enquiries from 1642 safeguarding concerns
- 1,438 Deprivation of Liberty Safeguarding (DoLS) applications received
- 2013 Carers Assessments, 1302 Direct Payments and 668 support and guidance.

# Adult Social Care in Numbers



- The number of requests for support from those aged 18 to 64 has increased over the past three years (by 36% (+1,195), but the numbers in receipt of long term care has remained static
- The number of requests for support from those aged 65 and over has also increased (by 26% (+2,045), but the numbers in receipt of long term care has remained static (decreasing by <1% over the past three years
- Demand on safeguarding is increasing with the number of referrals to the service on a long term increasing trend, increasing by 45% (+2,140) over the past three years
- The number of safeguarding enquiries undertaken increased by 27% in 2020/21 (+207)

# Adult Social Care Outcomes



- In 2020/21 89% of people who received a short term service did not request further long term support, this compares favourably to an England average of 75%
- In 2020/21 96% of people subject to a safeguarding enquiry had their desired 'Making Safeguarding Personal' outcomes achieved, compared to an England average of 95%
- In 2020/21 96% of people receive their care via a self-directed support mechanism, compared to an England average of 92%

# CQC Ratings



**PLYMOUTH**  
CITY COUNCIL

	National (13,919)	Local (95)
<b>National overall - Care Homes</b>		
Total % Outstanding	4%	11%
Total % Good	78%	74%
Total % Requires Improvement	16%	13%
Total % Inadequate	2%	2%

	National (8,229)	Local (20)
<b>National overall - Home Care</b>		
Total % Outstanding	5%	15%
Total % Good	82%	75%
Total % Requires Improvement	12%	10%
Total % Inadequate	1%	0%

# Current Challenges facing Adult Social Care



- Workforce Issues
  - Recruitment and Retention
  - Exhausted Workforce
- COVID 19 and its legacy
  - Ongoing Outbreaks
  - Increased Need, System Pressures and Compromised System Flow
  - Increased costs
- Market Fragility and Capacity
- Significant demand and increasing complexity
- Further predictive growth in demand due to Flu and other seasonal respiratory illnesses
- Future Reform and Funding of Adult Social Care



# Responses to Date



- COVID Responses
  - Support for Care Homes
  - Support for Wider Market
- 32 bedded Care Hotel Operational
- “Make a Difference” Recruitment Campaign
- Closer working with Colleges
- Increased Capacity in the Voluntary and Community Sectors
- Maximising Volunteers

# Winter 2021 – Further Planned Responses



- 25WTE Additional staff to be recruited by LWSW
- Growth in Independence@Home
- Additional Block, Short Term, Care Hotel and Specialist bedded Capacity
- Optimisation of Domiciliary Care
- Launch of Winter Control Hub Response
- Winter Provider Premium and Overtime payments
- Changes to Brokering model for Bedded and Domiciliary Care
- Client Review programmes

# Longer Term Service Developments



- Implementation of Caring for Plymouth Operating Model
- Colwill/Vines Redevelopment
- Extra Care at Millbay
- Crisis Bungalows at Douglass House
- New Models of Care for Working Age Adults
- Replacement of Carefirst
- Implementing Reform