

Performance, Finance and Customer Focus Overview and Scrutiny Committee



Date of meeting:	01 December 2021
Title of Report:	Corporate Plan Performance Report, Q2 2021-22
Lead Member:	Councillor Nick Kelly (Leader)
Lead Strategic Director:	Giles Perritt (Assistant Chief Executive)
Author:	Rob Sowden (Senior Performance Advisor)
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Your Reference:	AL2411
Key Decision:	No
Confidentiality:	Part I - Official

Purpose of Report

This is the Corporate Plan Performance report that details how the Council is performing against its priority performance indicators that were agreed at the inception of the Corporate Plan. It provides an analysis of performance as at the end of September 2021 against the Council's key performance indicators (KPIs), providing a detailed performance update against the Corporate Plan priorities.

This report forms part of the Council's Delivery and Performance Framework and is a key part of our aim to achieve a 'golden thread' from the Corporate Plan and its KPIs and delivery plans, through to service and team level business plans, and ultimately to individual objectives.

Key areas of good performance in this report include:

- Recycling rate improving and achieving target
- Continued good performance on completing carriage defects in time.
- Improvement in free school meal take up.
- Continued good performance around council tax collection which is achieving target..

Performance Challenges are:

- Small decrease in SME spend and PL postcode spend (still achieving target).
- Slight increase in repeat referrals to Children's Social Care.
- A decrease in homelessness prevention.
- Number on multiple child protection plans has increased

There are a small number of indicators that are presented as narrative, this is due to indicators still being subject to due diligence prior to reporting, or it is not possible to report data due to COVID-19.

A	Corporate Plan Performance Report, Quarter Two 2021/22							
B								

Background papers:

*Add rows as required to box below

Please list all unpublished, background papers relevant to the decision in the table below. Background papers are unpublished works, relied on to a material extent in preparing the report, which disclose facts or matters on which the report or an important part of the work is based.

Title of any background paper(s)	Exemption Paragraph Number (if applicable)						
	If some/all of the information is confidential, you must indicate why it is not for publication by virtue of Part 1 of Schedule 12A of the Local Government Act 1972 by ticking the relevant box.						
	1	2	3	4	5	6	7

Sign off:

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Originating Senior Leadership Team member: Giles Perritt (Assistant Chief Executive)											
Please confirm the Strategic Director(s) has agreed the report? Yes											
Date agreed: 19/11/2021											
Cabinet Member approval: <i>Approved by verbally</i>											
Date approved: 25/11/2021											