

Local Care Partnership – Programme Highlight Report Health and Adult Social Care Scrutiny Panel March 2022										Reporting Period	March 2022
Programme	Together for Plymouth	Programme Lead	Craig McArdle	Start date	2021	Forecast end date	2024	Stage	Delivery	RAG status	A

Reporting				
ID	Priority Area	RAG	Priority Lead	Progress Update
Priority 1	Building a Compassionate and Caring City	A	Rachel Silcock	<ul style="list-style-type: none"> Project Board established and have agreed to align and codify existing charters. Successful dementia conference hosted in October. Dementia Friendly Guide for Dentists launched by PCC and Plymouth University. Dementia friendly departments rolled out in PCC and online awareness training now available for businesses and partners. Co-ordinated response to the Keyham incident. Focus on a Safer, Healthier and Resilient Keyham. Dedicated website and email in place. Approach underpinned by Trauma Informed model. PCC “commitment to carers” plan being implemented by Carers Partnership Board. A Young Carers Health Champion is a young carers representative on the UHP Patient Council. Skills LaunchPad have NEET Panel established with representation from Time4U to discuss young carers cases.
Priority 2	Developing a sustainable system of Primary Care	A	Siobhan Cambridge	<ul style="list-style-type: none"> Relaunch of Primary Care strategy and prospectus, which includes extensive LCP engagement. Investment into Primary Care from Winter Access Funding until March 2022. Population Health Management (PHM) roll out postponed for several months with delay due to system pressures and opportunity to improve sign up Successful recruitment into Mental Health PCN roles Additional Roles Reimbursement Scheme (ARRS) posts
Priority 3	Empowering Communities to help themselves and each other	G	Rachel Silcock	<ul style="list-style-type: none"> Successful “Fair Shares” bid (additional £800K) completed and now in implementation phase - expansion of hubs, further development of prevention and wellbeing offer. Analysis of food aid now underway, with the aim of reducing the need for food banks. Food Aid – report due imminently. Website launched with examples of good practice. Community engagement toolkit developed. This has been tested with staff and is now in final draft form. Understanding the impact of Covid on employment work now underway. Household support grant funding secured – targeted towards food and energy bills across the winter. Sitting and phone service role developed for those on domiciliary care waiting list. Bid submitted by PEC to Energy Redress Fund to target help on low-income families ONS survey - Plymouth has gone from the 75th most digitally excluded city out of 128 in 2019 to being 115 out of 128 in 2020.
Priority 4	Ensuring the Best Start to Life through “A Bright Future”	A	Emma Crowther	<ul style="list-style-type: none"> Family Hub/Early Help Partnership – contract tendered and awarded to Livewell Southwest led partnership. First planning workshop taken place early February. Family Hubs transformation fund – Bid developed and submitted. National funding decision due in March 2022. Strategic System Leadership Board – inaugural meeting in February 2022. Commitment has been made to fund cohort 3 for PAUSE “A Bright Future” programme infrastructure - leads proposed for each key priority. Workforce a priority.
Priority 5	Relentless focussing on Homelessness Prevention	A	Matt Garrett	<ul style="list-style-type: none"> Significant pressures within homelessness system due to a number of factors e.g. increased rents, Universal Credit top up, furlough ending and eviction ban ending. Alliance action plan in place and Homelessness Crisis Task Force in place. Homelessness Partnership Board and Executive Group established to engage partners and develop and oversee implementation of plans. Several successful bids/funding to address longer term demand/need. 1. Changing futures bid has been successful meaning an additional £2.5M has been secured over 3 years to build a team around system change for those with complex needs. 2. £58K has been successfully bid for and secured via an opportunity to access funds for individuals with alcohol related problems and complex needs (pilot). 3. £600K has been successfully bid for from “Fair Shares” to develop an Inclusion Health Team that will address the health needs of people who are homeless. 4. £210K for Plymouth to target vulnerable people who are at risk of homelessness. This will help people access permanent accommodation.
Priority 6	Integrating Care to deliver “the right care, at the right time, in the right place”	A	Nicola Jones	<p>Urgent and Emergency Care:</p> <ul style="list-style-type: none"> Review of existing Western Urgent Care Board (WUCB) Improvement plan in light of CQC Report and conditions on System Partners Additional bed-based capacity secured via Care Hotel and William and Patricia Venton Centre Continued system escalation, managing high levels of demand, acuity and constraints. Additional investment received for VCS from NHS to enable discharge using carers identification as well as support for care homes- settling in and care navigation. Community in reach model of care to support pulling people from hospital and maximising the available community capacity key deliverables include improved flow Urgent Care Command Centre launched to maximise Care Home, Domiciliary Care, Voluntary Sector and Reablement capacity. A number of additional schemes implemented e.g. night time economy “safe bus” and increase in availability to GP streaming in the Emergency Department and online. Recruitment campaign also underway. <p>Integrated Care Partnership:</p> <ul style="list-style-type: none"> Contract now implemented and transformation plans underway by UHP and Livewell with partners. <p>Ageing Well Programme:</p> <ul style="list-style-type: none"> Frailty MDTs underway working as part of implementation of the locally developed Integrated Care for Older People (iCOPE) programme, using risk stratification and being delivered by GP practices and Livewell <p>Community Mental Health Framework:</p> <ul style="list-style-type: none"> Significant progress in implementing the Community Mental Health Framework e.g. primary care Additional Roles Reimbursement Scheme (ARRS) and Multi Agency Teams (MAT) are developing. <p>Caring For Plymouth:</p> <ul style="list-style-type: none"> Working with Age UK and Improving Lives Plymouth to establish and implement Plymouth Independent Living Service

Enabling Workstreams:

- Workforce – Health and Care Skills Group established, developing strategy & plan, focussing initially on prospectus
- Estates – Blueprint group established, led by A. James. West End Health and Wellbeing Hub plans well in development. Hospital development programme phased over next few years. Emergency Department a priority.
- Information Technology (IT). Plan to make all health records available (initially) via single portal. Roll out to start Q1 2022.

RAG rating criteria:

- Red – progress and plans off track and considerable risks identified within the system
- Amber – plans progressing but delayed or behind schedule
- Green – plans on track and progress as expected