

MEMBER'S WRITTEN QUESTION



Member submitting the question Terri Beer

Date received by Chief Exec's Business Support:
ChiefExecutiveBusinessSupportUnit@plymouth.gov.uk

To the Leader

Question

On a visit to Plymouth Hoe on Wednesdays 4th May I had need to visit the new public toilets in West Hoe Park. They were so dirty I was not able to change the baby. As it was I am I would have expected them to have been cleaned early for visitors to use but sadly not the case. Will you please ensure this is dealt with by who ever portfolio it comes under? Is this something we can expect from a Conservative administration. Toilet's not fit for humans to use. PS I always carry my own disinfectant spray and wipes but it would have taken me a while to clean the toilet's to my standard

Answer:

We are sorry to hear of your experience when you visited the toilets at West Hoe Park on 4 May 2022. Our sites are cleaned regularly and inspected to ensure that they meet the standard expected of our customers and visitors. The toilets at West Hoe Park are cleaned and replenished 3 times per day, 7 days per week and periodic checks are undertaken by the team leader.

We hope this will offer reassurance that the maintenance of standards is taken seriously by Plymouth City Council.

Signed:

Richard Bringley

Date: 29 July 2022