

**Local Care Partnership – Programme Highlight Report  
Health and Wellbeing Board - January 2023**

**Reporting Period**  
May-Dec 2022

<b>Programme</b>	<b>Together for Plymouth</b>	<b>Programme Lead</b>	<b>Anna Coles</b>	<b>Start date</b>	<b>2021</b>	<b>Forecast end date</b>	<b>2024</b>	<b>Stage</b>	<b>Delivery</b>	<b>RAG status</b>	<b>A</b>
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**Reporting**

ID	Priority Area	RAG	Priority Lead	Progress Update
Priority 1	Building a Compassionate and Caring City	A	Rachel Silcock	<ul style="list-style-type: none"> <li>Community researchers recruited and trained to conduct conversations regarding social isolation and loneliness. Loneliness conference scheduled for January.</li> <li>Trend analysis now started. AHSN developing evaluation framework. Project started to interview repeat ED patients.</li> </ul>
Priority 2	Developing a sustainable system of Primary Care	A	Siobhan Cambridge	<ul style="list-style-type: none"> <li>GP Telephone support to high needs care homes in place across Plymouth.</li> <li>GP practices in the Plymouth locality reporting high levels of demand equivalent to OPEL 4. Escalation process and support in place to support.</li> <li>Plymouth Primary Care strategy developed and approved.</li> </ul>
Priority 3	Empowering Communities to help themselves and each other	G	Rachel Silcock	<ul style="list-style-type: none"> <li>Community builders recruited and started in post in November. Impact reported on a quarterly basis. Digital champions course started in November.</li> <li>Equalities action plan drafted. Mount Gould Hub open. Cultural Change workshops delivered to senior leaders.</li> <li>Cost of Living Task Force established and monitoring household support fund outcomes. This is reported to the LCP Delivery Group. Food provision is current priority.</li> </ul>
Priority 4	Ensuring the Best Start to Life through “A Bright Future”	A	Emma Crowther	<ul style="list-style-type: none"> <li>Plymouth awarded £1M for 22/23 as part of SEND innovations grant. Plymouth 1 of 7 local areas nationally, to be successful.</li> <li>Peninsula fostering tender undertaken and now at contract award stage. Children’s Home Treatment service operational in Plymouth.</li> <li>Demand for placements remains high – particularly for children with more complex needs. System performance report developed.</li> </ul>
Priority 5	Relentless focussing on Homelessness Prevention	A	Matt Garrett	<ul style="list-style-type: none"> <li>New accommodation, additional investment for Changing Futures Programme and Health Inclusion Service for the homeless on track and being successfully delivered.</li> <li>£3.4M over 3 years up to March 2025 successfully bid for from Department of Levelling up, Homes and Communities (DLUHC) from Rough Sleeping Initiative (RSI).</li> <li>Operational pressures persist – use of bed and breakfast and other temporary accommodation remains under significant pressure. Families in B&amp;B of particular concern.</li> </ul>
Priority 6	Integrating Care to deliver “the right care, at the right time, in the right place”	A	Nicola Jones	<p>Urgent and Emergency Care (including WUCB priorities)</p> <ul style="list-style-type: none"> <li><u>Discharge response</u> – Extra Care hotel delivered 40 beds from November as a short-term response (until March 2023) to offer additional capacity as part of winter response.</li> <li>William and Patricia Venton Short Term Centre opened. This unit provides an additional 24 beds to support early discharge from hospital</li> <li><u>Community Urgent Response</u> – Virtual Ward programme on track for delivery. This will deliver the equivalent of 25 beds in the community.</li> <li>MH support pathways for patients in ED enhanced.</li> <li><u>Primary Care</u> – See above. In addition, new remote GP locum online consultation scheme to provide more online consultations delivered.</li> <li><u>Performance</u> – Most days Primary Care reported at OPEL 4. Continued and sustained pressure on the Urgent Care System, typified by long ambulance handover delays.</li> </ul> <p>Ageing Well Programme</p> <ul style="list-style-type: none"> <li>MDT’s underway working as part of implementation of iCOPE in 5 PCN’s; on-going implementation plan under review alongside alignment with wider ICS/ICB delivery plan.</li> <li>EHCH implementation being supported by Ageing Well investment and is interdependent with work to support people in care homes in order to reduce demand into the urgent care system. Project reduces the number of care home residents requiring ED or emergency admission.</li> </ul> <p>Community Mental Health Framework</p> <ul style="list-style-type: none"> <li>Eating disorder model in place, Rehabilitation Mental Health model in place Year 2 ARRS roles in place. • Personality Disorder model in place. MH Outcome measures and MH Physical health monitoring in place.</li> </ul> <p>Caring for Plymouth</p> <ul style="list-style-type: none"> <li>New Plymouth Independent Living Service operational. This is a joint venture with Age UK and Improving Lives Plymouth. Service also now extended to support hospital discharge.</li> <li>Community Assist offer now embedded within the ASC Front Door.</li> </ul> <p>Integrated Care Partnership</p> <ul style="list-style-type: none"> <li>Review of year 1 progress undertaken, and priorities set for year 2. Priorities for year 2 include Virtual Wards, Cardiac Rehab, Heart Failure, Stroke and Respiratory</li> <li>Transformation and engagement work continues.</li> </ul>

ID	Risk Description	Current Score	Mitigations	Future Score
LCP1	A number of factors are impacting; nationally and locally, that are increasing the risk of poverty and homelessness.	20	<ul style="list-style-type: none"> <li>Plans developed through homelessness prevention partnership</li> <li>Food Aid action plan developed</li> <li>Additional resource identified to support those at risk</li> <li>Detailed monitoring in place</li> </ul>	12
LCP2	Extreme challenges in placement sufficiency, particularly fostering and residential for complex needs.	20	<ul style="list-style-type: none"> <li>Recruitment plan and drive developed</li> <li>Risk escalated process in place</li> <li>Additional staffing resource agreed</li> </ul>	12
LCP3	Care Market (particularly in regard to workforce) is unable to meet demand. Workforce issues generally a significant system risk.	25	<ul style="list-style-type: none"> <li>Plymouth multi-agency workforce development group has been constituted.</li> <li>Working alongside ICS to develop wider system workforce plan</li> <li>Local and International Recruitment launched</li> </ul>	12
LCP4	Whole system pressures creating inability to meet urgent care need	25	<ul style="list-style-type: none"> <li>Urgent Care Board established, winter plans being delivered</li> <li>Additional capacity brought into the system</li> <li>Escalation process in place &amp; plans under review</li> </ul>	12
LCP5	Fragility, demand, and capacity of Primary Care creating risks across the system	25	<ul style="list-style-type: none"> <li>Prioritising areas of greatest needs/pressure</li> <li>Support plan and escalation process in place</li> <li>Partnership forum established</li> </ul>	12

Enabling Workstreams Progress Update
<p><b>Workforce</b></p> <ul style="list-style-type: none"> <li>Investment identified for international recruitment campaign pilot. Local delivery group established to coordinate – applications now being allocated to local providers. Up to 100 new staff will come into post over the coming few months.</li> <li>Strategic Health and Care Skills Partnership established with plan</li> <li>Whole system recruitment started successfully. 300 potential employees attended whole system event</li> <li>Two Health and Care Skills coordinators in post (joint bid with DWP). Signposted over 100 new recruits into health and care posts</li> </ul> <p><b>Estates</b></p> <ul style="list-style-type: none"> <li>Uncertainty regarding funding for Cavell Centre. This project is on hold, awaiting further advice.</li> <li>Bid submitted by UHP to national team for 1 of 8 hospitals announced.</li> <li>Blueprint stage 3 work started and focussing on Plymstock and Plympton. Stage 1 and 2 works completed.</li> <li>New unit for older people with acute mental health issues opened at Glenbourne.</li> <li>Primary Care estates strategy in development</li> <li>Bid submitted for a Community Diagnostics Hub in the City at a cost of £24.9M</li> </ul>