

Police and Crime Plan Scorecard

| Direction of Travel | Variance compared to baseline |
|--------------------------------|---|
| ▽ ▲ | 2.5%+/- than baseline |
| ▶ | = to baseline or less than 2.5% higher or lower than the baseline |
| Change from last Panel: | |
| ⬆ = increase | ↔ = no change |
| ⬇ = decrease | |

| Interpretation of trend | |
|-------------------------|------------------------------|
| | Indicative of positive trend |
| | Indicative of stable trend |
| | Indicative of negative trend |
| | Trend status not assigned |

VIOLENCE

| Performance Measure | Baseline | Preferred direction of travel | Reported to Sept 23 Panel | Reported to Nov 23 Panel | Change from last Panel | Change from Baseline |
|---|----------|-------------------------------|---------------------------|--------------------------|------------------------|----------------------|
| Homicides (NM) | 20 | ▽ | 14 | 17 | ⬆ | ▽ |
| Hospital admissions of under 25s for assault with a sharp object (NM) | 15 | | * | * | * | * |
| Incidents involving a firearm (New measure Nov 23) | 488 | ▽ | * | 532 | * | ▲ |
| Violent crime (all) | 30,866 | ▽ | 32,845 | 33,455 | ↔ | ▲ |
| Violent crime (DA) | 10,859 | | 11,057 | 10,909 | ↔ | ▶ |
| Victim satisfaction (DA) | 85.3% | ▲ | * | * | * | * |

ANTI-SOCIAL BEHAVIOUR

| | | | | | | |
|--|--------|---|--------|--------|---|---|
| Number of ASB incidents recorded by the Police | 39,026 | ▽ | 24,518 | 23,318 | ⬇ | ▽ |
| Recorded number of public order offences | 7,061 | | 7,577 | 7,323 | ⬇ | ▶ |

DRUGS

| | | | | | | |
|----------------------------|-------|---|-------|-------|---|---|
| Drug possession offences | 3,315 | | 2,871 | 2,880 | ↔ | ▼ |
| Drug trafficking offences | 981 | | 978 | 974 | ↔ | ▶ |
| Organised drug disruptions | 69 | ▲ | 1,204 | 1,448 | ⬆ | ▲ |

ROAD SAFETY

| | | | | | | |
|---|-----|---|-----|----|---|---|
| Number of fatal casualties | 58 | ▽ | 47 | * | * | * |
| Number of serious casualties | 791 | ▽ | 739 | * | * | * |
| Deaths or serious injuries by high-risk driving behaviour | 36 | ▽ | 52 | 62 | ⬆ | ▲ |
| Number of active Community Speedwatch schemes | 42 | ▲ | 63 | 66 | ⬆ | ▲ |

SAFE

| | | | | | | |
|--|--------|---|--------|--------|---|---|
| ONS crime rate | 61.4 | ▽ | 58.4 | 57.7 | ↔ | ▽ |
| Victim based reported crime | 91,042 | ▽ | 86,306 | 87,436 | ↔ | ▽ |
| Number of police officers (FTE) | 2,944 | ▲ | 3,600 | 3,563 | ↔ | ▲ |
| Number of recorded hate crimes | 1,764 | | * | 2,011 | * | ▲ |
| Number of recorded neighbourhood crimes (NM) | 9,436 | ▽ | 6,345 | 7,175 | ⬆ | ▽ |

RESILIENT

| | | | | | | |
|---|----------|---|-------|---|---|---|
| Number of young people who are victims of crime | 8,692 | ▽ | * | * | * | * |
| Amount of additional funding brought into Devon and Cornwall by the Police and Crime Commissioner | £238,228 | ▲ | £5.5m | * | * | * |
| Overall victim satisfaction (NM) | 72.0% | ▲ | * | * | * | * |

CONNECTED

| | | | | | | |
|---|--------------------|---|---------|----------------------|---|---|
| Number of customer contact points open to the public | 10 | ▲ | 16 | 17 | ⬆ | ▲ |
| Number of customer contacts (999, 101, Online) | 993,666 | | 920,176 | 905,813 | ↔ | ▼ |
| 999 wait time ¹ | 8 sec ² | | 18 secs | 14 secs ³ | ⬇ | ▲ |
| Switchboard triage average wait time (new measure) | 1m 5s | | 1m 51s | 1m 48s | ⬇ | ▲ |
| 101 average wait time | 16m 47s | ▽ | 35m 51s | 41m 48s | ⬆ | ▲ |
| Levels of public confidence in the police (ONS) | 76.2% | ▲ | * | * | * | * |
| Number of reports made to Devon and Cornwall Police from Crime Stoppers | 3,386 | | 5,495 | 5,559 | ↔ | ▶ |

¹ The performance assessment has been removed for this measure as additional detail on 999 performance is included in a separate paper.

² The 8 seconds baseline refers to the performance in the 12 months to June 2019 - the target to answer 999 calls is 10 seconds.

³ The latest performance of 14 seconds represents the average wait time over the 12 months to September 2023. The average wait time in the month of October 2023 was 6 seconds (latest available monthly data).

Abbreviations: NM = National Measure FTE = Full time equivalent
* Figure not changed /available since last reported to Panel