

Police and Crime Plan Scorecard

Direction of Travel	Variance compared to baseline
▽ ▲	2.5%+/- than baseline
▶	= to baseline or less than 2.5% higher or lower than the baseline
Change from last Panel:	
⬆ = increase	➡ = no change
⬇ = decrease	

Interpretation of trend	
	Indicative of positive trend
	Indicative of stable trend
	Indicative of negative trend
	Trend status not assigned

VIOLENCE

Performance Measure	Baseline	Preferred direction of travel	Reported to Nov 23 Panel	Reported to Feb 24 Panel	Change from last Panel	Change from Baseline
Homicides (NM)	20	▽	17	16	⬇	⬇
Hospital admissions of under 25s for assault with a sharp object	15		*	0	*	⬇
Incidents involving a firearm (New measure Nov 23)	488	▽	532	483	⬇	▶
Violent crime (all)	30,866	▽	33,455	34,537	⬆	▲
Violent crime (DA)	10,859		10,909	11,680	⬆	▲
Victim satisfaction (DA)	85.3%	▲	*	*	*	*

ANTI-SOCIAL BEHAVIOUR

Number of ASB incidents recorded by the Police	39,026	▽	23,318	23,368	➡	⬇
Recorded number of public order offences	7,061		7,323	7,281	➡	▲

DRUGS

Drug possession offences	3,315		2,880	2,924	➡	⬇
Drug trafficking offences	981		974	1,056	⬆	▲
Organised drug disruptions	69	▲	1,448	613	⬇	▲

ROAD SAFETY

Number of fatal casualties	58	▽	47	*	*	*
Number of serious casualties	791	▽	739	*	*	*
Deaths or serious injuries by high-risk driving behaviour	36	▽	62	74	⬆	▲
Number of active Community Speedwatch schemes	42	▲	66	45	⬇	▲

SAFE

ONS crime rate	61.4	▽	57.7	*	*	*
Victim based reported crime	91,042	▽	87,436	89,444	➡	▶
Number of police officers (FTE)	2,944	▲	3,563	3,616	➡	▲
Number of recorded hate crimes	1,764		2,011	1,989	➡	▲
Number of recorded neighbourhood crimes (NM)	9,436	▽	7,175	7,381	⬆	⬇

RESILIENT

Number of young people who are victims of crime	8,692	▽	*	10,636	*	▲
Amount of additional funding brought into Devon and Cornwall by the Police and Crime Commissioner	£238,228	▲	£5.5m	*	*	*
Overall victim satisfaction (NM)	72.0%	▲	*	*	*	*

CONNECTED

Number of customer contact points open to the public	9	▲	17	20	⬆	▲
Number of customer contacts (999, 101, Online)	993,666		905,813	900,998	➡	⬇
999 wait time ¹	8 sec ²		14 secs	10 secs ³	⬇	▲
Switchboard triage average wait time (new measure)	1m 5s		1m 48s	*	*	*
101 average wait time	16m 47s	▽	41m 48s	39m 2s	⬇	▲
Levels of public confidence in the police	76.2%	▲	*	*	*	*
Number of reports made to Devon and Cornwall Police from Crime Stoppers	3,386		5,559	5,685	➡	▲

¹ The performance assessment has been removed for this measure as additional detail on 999 performance is included in a separate paper.

² The 8 seconds baseline refers to the performance in the 12 months to June 2019 - the target to answer 999 calls is 10 seconds.

³ The latest performance of 10 seconds represents the average wait time over the 12 months to December 2023. The average wait time in the month of December 2023 was 3 seconds (latest available monthly data).

Abbreviations: NM = National Measure FTE = Full time equivalent
* Figure not changed /available since last reported to Panel