

HEALTH AND ADULT SOCIAL CARE OVERVIEW SCRUTINY COMMITTEE

Tracking Decisions Log 2023 - 24



Please note that the Tracking Decisions Log is a 'live' document and subject to change at short notice.

For general enquiries relating to the Council's Scrutiny function, including this committee's work programme and tracking decisions, please contact Elliot Wearne-Gould, Democratic Support, on 01752 398261

Tracking Decision Overview	
Complete	5
Part-Complete	7
On Hold	
Awaiting Action	
Total	12

Enter any content that you want to repeat, including other content controls. You can also insert this control around table rows in order to repeat parts of a table.

Rec No.	Meeting Date	Resolution	Officer Responsible	Status
1.	13/12/2023	The Committee agreed: 1. To request figures detailing the number of people awaiting an assessment for a care package, and figures for short-term vs long-term need; 2. To note that the Quarterly Performance report would be reviewed and updated to include other appropriate benchmarks, targets and metrics;	Rob Sowden (Senior Performance Advisor)	Part-Complete
Response: These figures have been compiled and will be included in the next updated format of the Quarterly Performance report for this Committee.				

Rec No.	Meeting Date	Resolution	Officer Responsible	Status
2.	13/12/2023	To request further information regarding the level of funding that had been secured for the 100 Day Challenge;	Chris Morley (NHS Devon)	Part-Complete
Response: Enquiries have been made and a figure will be provided shortly.				

Rec No.	Meeting Date	Resolution	Officer Responsible	Status
3.	13/12/2023	1. To request further information regarding the total number of people impacted by the planned and enacted pharmacy closures; 2. To request further information regarding the cause of pharmacy closures; 3. To request that results from the Independent	Melissa Redmayne (NHS Devon ICB)	Part-Complete

		Prescribing Pathfinder Programme are brought to a future meeting; 4. To request further information regarding the opportunities for pharmacies to be integrated within the new Wellbeing Hubs in the city;		
Response: Additional information provided below. The Pathfinder Programme has been added to the Work Programme for future consideration.				

Please see below number of items per site.

Pharmacy Name	Address	Exit Date	Average items / months (Exit)	Distance (miles) to nearest	Pharmacies within a mile	Nearest Pharmacy Name	Address
Boots Pharmacy	Plympton Health Centre, Mudge Way, Plympton, PL7 1AD	18/11/2023	9497	0.2	3	Boots Pharmacy	3 St Stephens Place, Ridgeway, PL7 2ZN
Boots Pharmacy	Chard Road Health Centre, St Budeaux, Plymouth, PL5 2UE	06/01/2024	7850	0.4	2	Well Pharmacy	St Budeaux Health Centre, Stirling Road, PL5 1PE
Boots Pharmacy	6-8 Eggbuckland Road, Mannamead, Plymouth, PL3 5HE	06/01/2024	7468	0.5	3	Well Pharmacy	146 Eggbuckland Road, Higher Compton, PL3 5JU
Boots Pharmacy	7 Claremont Street, Plymouth, PL1 5AQ	06/01/2024	9055	0.4	5	King Street Pharmacy	140 King Street, Stonehouse, PL1 5JE
Boots Pharmacy	4B Cattedown Road, Cattedown, Plymouth, PL4 0AY	22/03/2024	5276	0.6	4	Ebrington Pharmacy	61A Ebrington Street, PL4 9AA
Boots Pharmacy	58 Salisbury Road, St Judes, Plymouth, PL4 8SY	23/03/2024	6481	0.6	5	Ebrington Pharmacy	61A Ebrington Street, PL4 9AA

Positively Boots have indicated that they are going to increase their Supplementary hours at a number of their remaining branches.

There are a range of factors that will be driving closures however, key factors cited by the sector are workforce and financial viability. The hub have requested site specific reasons from Boots but unfortunately no further information has been provided other than for business reasons which was reported at the meeting.

Rec No.	Meeting Date	Resolution	Officer Responsible	Status
4.	13/12/2023	To recommend that the Health and Wellbeing Board considers a supplementary statement to the PNA at the next Board meeting in January.	Councillor Mary Aspinall (Cabinet member for H&ASC & Chair of H&WB)	Complete
<p>Response: Presentations regarding pharmacy provision and closures were delivered by NHS Devon ICB at H&WB in January, as well as the consideration of a Pharmaceutical Needs Assessment update. The H&WB agreed to accept the proposal to 'go early' with the publication of the next Plymouth PNA (March 2025 as opposed to September 2025), and to support and engage in the development (in the coming months) of the NHS Devon ICB Pharmacy Strategy (which in turn will inform the 2025 version of the Plymouth PNA).</p>				

Rec No.	Meeting Date	Resolution	Officer Responsible	Status
5.	26/10/2023	<p>The Committee requested:</p> <ol style="list-style-type: none"> 1. To be provided with further information regarding the financial implications of compensation awards, following LGO complaint recommendations. 2. To recommend that the Cabinet Member for H&ASC review the template and process for complaint responses, to ensure they are clear, readable and personal. 3. To recommend that the Cabinet Member for H&ASC has oversight of all LGO reports and recommendations relating to their portfolio. 	Helen Slater/ Rob Sowden/ Emma Crowther.	Part-Complete

Response: A report detailing the financial implications of LGO complaints has been compiled and will be included in the next Quarterly performance report for H&ASC. The Cabinet member has agreed to review the process for complaint responses, and an update will be brought to the Committee when complete. The Cabinet member has oversight of LGO complaint responses during PFH meetings.

Rec No.	Meeting Date	Resolution	Officer Responsible	Status
6.	26/10/2023	The Committee agreed to review the methodology for Domiciliary Care Procurement at a future date, as well as the New Commissioning Plan, following its review at Cabinet.	Elliot Wearne-Gould	Complete

Response: Item added to the work programme for future consideration.

Rec No.	Meeting Date	Resolution	Officer Responsible	Status
7.	26/10/2023	The Committee recommended that Councillors promote and share the 'Choose Well Campaign', as well as NHS Devon's Communications Strategy within their wards and communities to assist preparations for winter demand.	Livewell SW	Complete

Response: The Choose Well Campaign is available here: <https://www.wwl.nhs.uk/choose-well>. Information on how to promote signposting and the Choose Well Campaign through social media has been circulated to Committee members.

Rec No.	Meeting Date	Resolution	Officer Responsible	Status
8.	27/06/2023	The Committee recommended that the Cabinet Member for H&ASC install defibrillators at the 5 locations identified within the report, and that the methodology was re-	Councillor Mary Aspinall (Cabinet Member for Health and	Part-Complete

		examined to include additional locations such as the Council House, and appropriate city libraries. The Committee welcomed the Cabinet member's amendment of recommendation 7: 'That PCC work with partners to provide defibrillators at St Budeaux library and Southway library' to include "and other appropriate locations".	Adult Social Care), Ruth Harrell, and Ann Thorp	
<p>Response: (Ann Thorpe) Installation of defibrillators across the city:</p> <p>Following my earlier response, I have been contacted by the DHSC and following some discussions with the PICs at our sites have been able to confirm that all 5 sites (St Budeaux library, Southway library, Raglan Court, The Reatch Centre and Colwell Lodge) could match the criteria for the funding and they have now offered us partial funding for 5 defibrillators.</p> <p>The Guildhall. There is a unit at The Guildhall with standard availability being 8.00 to 16.30, with additional availability when there is an event onsite. We will be making this available 24/7 by locating it externally subject to Historic England advice.</p> <p>Chelson Meadow. There are 2 units at Chelson Meadow, one at The Ride available 24/7 and one in the recycling centre available 08:30-17:30. An additional defibrillator has been located at Southway Youth Centre with support from the local community group. The defibrillators in situ as shown above are also registered on The Circuit and with Facilities Management for ongoing maintenance.</p>				

Rec No.	Meeting Date	Resolution	Officer Responsible	Status
9.	Mental Health Select Committee 07/03/2023	Based on evidence submitted by the Plymouth Youth Parliament, the Committee recommends to the Plymouth Education Board, that a 'place-based' teaching approach of the physical health and mental wellbeing section of the statutory relationships, sex and health education curriculum be developed in the city, which must address social media, exams, drugs, alcohol and vaping.	Annie Gammon (Interim Service Director Education, Participation and Skills)	Part-Complete
<p>Response: This item has been covered at the Plymouth Education Board in May 2023 – particularly the focus on mental and emotional health. Further communications to schools about vaping have been jointly produced by Public Health and EPS. A further discussion will take place at the next PEB in February 2024.</p>				

Rec No.	Meeting Date	Resolution	Officer Responsible	Status
10.	Mental Health Select Committee 07/03/2023	The Committee recommends that the Plymouth Education Board strongly encourages schools to participate in Plymouth's Youth Parliament and ensures that links between Youth Services and schools are developed and strengthened.	Annie Gammon (Interim Service Director Education, Participation and Skills)	Complete
<p>Response: Communications about participation in Youth Parliament, and about Youth Services, were circulated in an Autumn bulletin to schools as well as being further promoted in the Head teachers' online briefing in December 2023.</p>				

Rec No.	Meeting Date	Resolution	Officer Responsible	Status
11.	Mental Health Select Committee 07/03/2023	The Committee is not adequately assured that the mental health support for veterans in Plymouth is sufficiently coordinated or communicated. The Committee therefore recommends that at a future Armed Forces Covenant meeting, the support for veteran's mental health and wellbeing is evaluated, and findings fed back to this Committee. The Committee also: <ul style="list-style-type: none"> a. Pledges its support and gratitude to all Veterans across the City; b. Recommends that NHS England engages with the Defence Medical Services to ensure a suitable plan is arranged for service personnel when leaving the military, and that this is followed up on post discharge. c. Recommends that the Plymouth online directory is 	Armed forces Covenant , NHS England, PCC, MH Provider Collaborative, NHS Devon ICB, Livewell SW	Part-Complete

		<p>more widely communicated to ensure that all residents and elected members have a centralised point to access support.</p> <p>d. The role of veterans mental health champions and improved support be considered within the City</p> <p>e. Healthcare Services within the City seek to achieve Veteran Aware Status.</p> <p>f. The Chair writes to Johnny Mercer MP advising that the Armed Forces Covenant will be undertaking a review of existing health and wellbeing support for veterans across the city, and urges him to continue to work cooperatively to boost communication and signposting for veterans.</p>		
<p>Overview Response: Veterans mental health and wellbeing support is provided by numerous health partners and VSCE organisations across the City. Information regarding access and availability of support can be found on the Plymouth Online Directory, and the Councillor Hub has been updated with directions to this. The Armed Forces Covenant will be reviewing veterans support in the City, and an invitation extended to all relevant providers. A letter to Johnny Mercer MP has been drafted, and will be sent following confirmation of the AFC meeting.</p>				
<p>Response, NHS Devon ICB: We would be happy to engage with the recommendation to collectively review support for veteran’s mental health and wellbeing as part of a future Armed Forces Covenant meeting.</p>				
<p>Response, Councillor Chris Penberthy, AFC: I would like to thank the Select Committee for their time and their valuable insights.</p> <p>The Armed Forces Community Covenant as a whole was also scrutinised last year by a Select Committee convened by the Performance, Finance and Customer Experience Overview and Scrutiny Committee. Issues of mental health not only for veterans but also for the children, young people and partners of serving personnel as well as that for those serving were identified as needing improvement. That Select Committee also identified concerns about housing, transition, broader educational support, spousal employment and partnerships. Issues of armed forces family member’s mental health, especially that of children, was also raised by the Children and Young Peoples Overview and Scrutiny Committee.</p>				

This administration welcomes the input from all of this Scrutiny activity; it highlights that we need to do better. We will be working on including the recommendations as we now take responsibility for our Armed Forces Community Covenant

This administration believes that we need to build on our previous covenant commitments, learn from the Scrutiny Select Committees that were undertaken and other feedback that I have been hearing in order to do better than we have done before. In order to do this we will be reviewing our Armed Forces Community Covenant, developing a work programme, revisiting the city-wide support structures and revitalising our approach to partnership. Once the detailed timetable for this work has been agreed I will be requesting that the new approach to our Armed Forces Community Covenant and how the broader Covenant is supported in Plymouth is scrutinised by the Performance, Finance and Customer Experience Overview and Scrutiny Committee.

I am pleased that Cllr Pauline Murphy has been appointed as our Armed Forces Community and Veterans' Champion and in this role will be Chairing the Plymouth Armed Forces Covenant. I look forward to working with Cllr Murphy as we undertake the activity described and deliver the work programmes that arise.

Response, Livewell SW: We would be happy to engage with the recommendation to collectively review support for veteran's mental health and wellbeing as part of a future Armed Forces Covenant meeting.

Rec No.	Meeting Date	Resolution	Officer Responsible	Status
12.	10/03/2023	The Committee recommends that NHS Devon respond within 15 working days, detailing a fully-costed plan to ensure the sustainability and viability of the 3 effected GP practises who were due to take up residence in the West End Hub. The Committee recommends that the ICB report to a future scrutiny meeting on the work being undertaken to support local GP practices and ensure health outcomes are maintained/ improved across the city.	Jo Turl & Alex Cameron (NHS Devon ICB)	Complete

Response: NHS Devon attended H&ASC in December 2023 to update on the 3 affected GP practices. The Committee will continue to monitor the sustainability and support given to the 3 GP practices, along with further plans for the Colin Campbell Court site.

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