

**HEALTH AND WELLBEING BOARD**

Tracking Decisions Log 2024 – 25



**Please note that the Tracking Decisions Log is a ‘live’ document and subject to change at short notice.**

For enquiries relating to this committee’s work programme and tracking decisions, please contact Elliot Wearne-Gould, Democratic Support, on 01752 398261

Date	Resolution	Officer Responsible	Progress
24/07/24	<ol style="list-style-type: none"> <li>1. Requested that NHS Devon provide further clarification regarding the recommencement of NHS Dentistry check-ups post Covid;</li> <li>2. Requested further information regarding the NHS Devon financial position;</li> <li>3. Requested further information regarding admissions to ED due to challenges accessing GP services.</li> </ol>	Chris Morley / Nicola Jones (NHS Devon ICB)	<p><b>In Progress:</b> This information will form part of the next NHS Devon Update brought to the Health and Wellbeing Board Meeting in September 2024.</p>
24/07/24	<ol style="list-style-type: none"> <li>1. Requested further information from NHS Devon to clarify if community pharmacy performance was shared with the UHP Outpatient Pharmacy, to monitor the impact of devolving some prescription pick-ups to community pharmacies;</li> <li>2. Recommended that a triage system be introduced at the UHP Outpatient Pharmacy to reduce unnecessary delays for customers.</li> </ol>	NHS Devon ICB & UHP	<p><b>Complete:</b></p> <ol style="list-style-type: none"> <li>1. Data regarding prescription collections is recorded and shared as part of the UHP Outpatient Pharmacy contract. No significant impact of these prescription collections has been evidenced.</li> <li>2. The store now has two dedicated queues with a visible barrier and signage in place for prescription collections and a separate area for prescription drop. The store team are also conscious</li> </ol>

			if there are ever long queues and will proactively move staff to assist at busy times.
07/03/2024	1. Recommended that Councillors are provided suicide prevention and awareness training, as well as emergency support contact details.	Kamal Patel	<b>In Progress:</b> A training session has been scheduled for 15 September 2024, which is open to all Councillors.
24/01/2024	<p>1. Recommended to NHS Devon that options be explored to commission dedicated older people's Community Builder;</p> <p>2. Recommend that the Heathwatch Carers survey is shared with Dementia focussed VSCE organisations, to inform carer support;</p> <p>3. Recommended that a coherent communication strategy is developed for Dementia support;</p> <p>4. Recommended that Councillors become more aware of Dementia, and the support available;</p>	Chris Morley (NHS Devon ICB)	<p><b>Part Complete:</b></p> <ol style="list-style-type: none"> <li>1. A Community Builder for older people has been recruited and is in post;</li> <li>2. The Heathwatch Carers survey is being finalised and will be shared with Dementia VCSE organisations in Plymouth. this has been delayed due to the elections;</li> <li>3. The Plymouth Dementia Action Alliance continue to work collaboratively and meet regularly (last meeting in June) to ensure joined-up support and planning for current and future Dementia needs in the City. A communication strategy is under consideration.</li> <li>4. Councillors were notified of this meeting and have access to recordings of the Dementia presentations. A members briefing session can be organised if required.</li> </ol>