

Top 10 Causes of Public Liability Claims (Incident dates 1/4/98 - 31/3/10)

APPENDIX G

*Summary Report by Cause Type*

Cause Description	No. Claims			Payments	O/S Estimate	Total Claim
	Closed	Open	Total			
F'Way - Surface Defect	1531	107	<b>1,638</b>	4,810,697.17	1,392,740.62	<b>6,203,437.79</b>
AD To Tenants/TP Property	780	7	<b>787</b>	169,074.90	3,325.00	<b>172,399.90</b>
C'Way - Surface Defect	584	33	<b>617</b>	869,964.23	319,805.25	<b>1,189,769.48</b>
Housing-Dom. Water System	249	1	<b>250</b>	27,131.44	150.00	<b>27,281.44</b>
Grass Cutting	234	4	<b>238</b>	30,519.33	34,336.68	<b>64,856.01</b>
Defective Workmanship	205	1	<b>206</b>	134,938.34	600.00	<b>135,538.34</b>
Housing-Water Ingress	147	3	<b>150</b>	65,802.14	32,525.62	<b>98,327.76</b>
Housing-Maint'ce(Lack Of)	129	4	<b>133</b>	239,934.63	27,900.00	<b>267,834.63</b>
Housing-Other Liability	125	4	<b>129</b>	184,341.90	17,569.85	<b>201,911.75</b>
Surface Defect-Slippery	112	7	<b>119</b>	579,275.44	16,650.00	<b>595,925.44</b>
<b>Grand Totals</b>	<b>4096</b>	<b>171</b>	<b>4267</b>	<b>7,111,679.52</b>	<b>1,845,603.02</b>	<b>8,957,282.54</b>