

Joint Dementia Action Plan 2014/15

Area of Work	Outcomes	Actions	Milestone	Deadline Target	Who	Progress to date	Progress Rating
Workstream 1 - Raising Awareness and Understanding	Increased Public Awareness	Develop the Dementia Friendly City programme	Increased number of organisations signed up to PDAA	March 15	Sarah Gray	29 with Action Plans, a further 16 in progress	
		Support the roll-out of the schools programme	Healthy child Quality Mark to include Dementia	Mar-15	Sarah Gray		
			Dementia Friendly Schools event	March 15	Sarah Gray	Stoke Damerel organising an event in Autumn 14,	
		Implement a programme of public awareness events with partners	All events delivered	6 events by March 15	Sarah Gray Hannah Williams	3 events at July 14	
		Improve and promote PCC and DAA websites	websites reviewed and updated quarterly	Mar-14	Sarah Gray	PCC and PDAA websites updated July 14	
		Coms and Media campaign in conjunction with Public Health and Alzheimer's Society	Coms plan is in place	Sep-14	Rachel Silcock Sarah Gray		
	Improved Professional Knowledge	Implement a workforce development strategy for PCC staff	Strategy in place	Jul-14	Rachel Silcock Sarah Gray	Social Care staff had 2 workshops by July 14, 80% museums, 50% housing options,	
		Devise Social Care and Health PVI providers workforce development programme	WFD plan in place	Sep-14	Rachel Silcock, Caroline Paterson		
		Improve GP knowledge and expertise	Deliver workshop at GP Forum	Sep-14	Rachel Silcock + Others		
		Share good practice expert knowledge - e.g. South West Clinical Network	E newsletters sent out to all partners	4 newsletters a year	Rachel Silcock	2 sent out - July 2014	
		Review and promote e-learning packages	e-learning package promotion sent out to all partners	Aug-14	Rachel Silcock	promoted to PDAA	
		Link to University Social Work and OT Courses	Dementia embedded within courses	Sep-14	ASC practice teachers		
	Well known prevention Strategies to reduce risk of dementia	Public Health campaigns connect with dementia where appropriate	Live Well publicity covers how to reduce the risk of dementia including link on Livewell website	Mar-15	Sarah Lees		
		Links to Health Checks in Primary Care	Checks promoted to 'hard to reach' over 65s	May-14	Sarah Lees		
		Work with Healthy Living Pharmacies to offer advice and information	A Dementia Champions in all Healthy living pharmacies	Mar-15	David Bearman		

		PCC and University to continue to support bids for research	Research bids submitted	Ongoing	Ian Sheriff		
Workstream 2 - Early Diagnosis and Support	Increased diagnosis rates	Identify those agencies in contact with people in the health, social care and community systems who are not diagnosed and support case finding with information and training	Diagnosis information pack produced in consultation with specialists and service users, for GPs, ED, SWAST, police, 3rd sector, PCC departments, churches, dom care, supported living and care	Dec-14	Rachel Silcock Gary Hodge		
		Continue to ensure GP QOF Dementia Registers are up to date	Compare GP registers with expected prevalence rate and consider appropriate action re coding of patients etc	Mar-15	Local Area team		
		Increase the number of GPs signed-up to Direct Enhanced Service (DES)	Letter to GPs sent out	Sep-14	Local Area team		
		Hospital CQINN to identify over 75s with cognitive impairment is implemented	Monitoring reports received on how this is being implemented	Quarterly	CCG - Claire Cotter		
		Continue to work with Care Homes to get residents diagnosed	Memory Service workshop on the benefits of diagnosis	Jun-14	Gary Hodge	workshop delivered	
		Review diagnosis pathways and who can diagnose as well as 'Standards' for diagnosis, use of technology (e.g. ACE Mobile)	Review Completed	Mar-15	CCG		
		Dementia Support workers to prioritise case finding and supporting people through diagnosis	Increased referral rates to DSW service	Mar-15	Robin Felton		
		Psych Liaison services to ensure those people notified back to GPs with 'cognitive impairment' are followed up with reminder to GP to refer to Memory Service	Letters sent routinely to GP for follow up	Apr-14	Cyana Anderson William Lee		
		Increase GP awareness of Dementia Pathway	Mapping of GP practices that refer to Memory Service completed and plan in place to target those not	Apr-14	Gary Hodge		
		Clear pathway with Equity of service provision across the CCG	CCG OPMH Steering Group review of services and pathways	Pathways reviewed	On monthly steering group agenda	Rachel Silcock Jenny Richards	
Dementia Strategy implementation co-ordination within CCG	Action plan agreed by Cabinet and CCG		Sep-14	Rachel Silcock Jenny Richards			

Workstream 3 - Living Well with Dementia	Younger People, People with Learning Disabilities and BME people are diagnosed and supported	Work with LD commissioners to identify people	Screening built into LD pathways		CCG		
		Review Support for young people with dementia	Review complete	Mar-15	Gary Hodge		
	A well understood Dementia Pathway from diagnosis to end of life	Pathway map produced and information in various formats including on POD	Eligibility criteria and referral processes shared between agencies	Sep-14	Rachel Silcock Gary Hodge	What Now' pack in development by Memory Service	
	PCC Adult Social Care assessment and Support Planning services are relevant and appropriate	Implementing Care Act	Dementia stakeholder group kept informed of Care Act Implementation	Apr-15	Kate Jones		
		Aids, adaptations and telecare are used appropriately	OT, Reablement and Equipment services providers trained	Mar-15	Anna Coles Karlina Hall Sally Bragg		
		People with dementia get appropriate access to Reablement and the impact of changing providers into ongoing care are considered.	Reablement Provider quarterly reporting shows appropriate number of people with dementia	Mar-15	Anna Coles Karlina Hall		
	Increased access to Arts, Culture and Leisure	Alzheimer's Society Activities Co-ordinator to deliver increase in activity	Number of activities and numbers of participants increase	Mar-15	Robin Felton		
		PCC Arts and Heritage Service 'Arts and Minds' pilot delivered	Evaluation produced and external funding sought	Mar-15	Joanne Gray		
		Implement Reader group for people with dementia	Reader group set up	Aug-14	Rachel Silcock		
		Arts, Culture and Leisure organisations join PDAA	Increased number joined	Mar-15	Sarah Gray	Plymouth Arts Centre joined July 14	
		Ageing Better lottery bid focus on arts and culture	Bid submitted April 14	Apr-14	Rachel Silcock	Bid submitted	
	Housing needs are considered and housing options available	Options are considered for provision of advice on dementia friendly home environments	Review of options is complete	Mar-15	Rachel Silcock		
	End of Life Care appropriate	Advance care planning and treatment escalation plans are in place	Plans in place for all those in Memory Service	Ongoing	Memory Service		
		End of life pathway, 6 steps programme to include dementia	Built into EOL pathway	Mar-15	End of life lead		
	Appropriate group support in place for people with dementia	Live Well groups accessible to people with dementia	Promotion material accessible for people with dementia	Mar-15	PCH Livewell team		
		Review of the support groups for people with dementia to ensure there is equity of access and needs are addressed	Review completed	Sep-14	Rachel, Gary, Robin, Lee		

Workstream 4 - Carers	The needs of carers of people with dementia are identified and addressed	Promote Carers Emergency Response Service	Number of carers registered increased	Mar-15	Lucy Pare		
		Promote training for carers of people with dementia	Number of carers receiving training increased	Mar-15	Lee Sewrey Gary Hodge		
		Discharge from hospital process includes information for carers on services	information in place	Apr-14	Lee Sewrey		
		Review of the support groups for carers of PWD to ensure there is equity of access and needs are addressed	Review completed and groups in place	Mar-15	Rachel, Gary, Robin, Lee	2 new groups for carers of people with dementia	
Workstream 5 - Continuous Quality Improvement and Integration	Service User involvement in commissioning	Involve the Alzheimer's Society Leadership Group at an early stage in any new proposals	Discussions at Leadership Group meetings	monthly meetings	All		
		Develop service user involvement in commissioning cycle	Commissioning plans demonstrate clear SU involvement	Ongoing	Rachel Silcock		
	Improve practice in medicines management of antipsychotics in dementia	Audit primary care prescribing of antipsychotics	Audit completed	Mar-15	Meds Management Team		
		Review guidance sheet for care homes	Review completed	Mar-15	Meds Management Team		
	Continuous improvement plans in place for acute and community hospitals	Dementia Champions on care of the elderly wards	Champions in place	Mar-15	Karen Grimshaw	Already in place	
		Hospital Quality Standards in Contract	Quality Standards met	Mar-15	CCG - Claire Cotter		
	Continuous Improvement plans in place for care home sector	Continue to promote Dignity in Care Forum	Meetings continue to cover dementia	Quarterly	Caroline Paterson	Dementia Presentation at June Forum	
		QAIT team to continue quality reviews	Increased Number of homes reviewed	Mar-15	Caroline Paterson		
		Increase number of Care Homes with DQM	Increased number of DQM awards	Mar-15	Caroline Paterson		
		capital improvement grants - link to DQM	Capital grants awarded	Roll out from April 14	Caroline Paterson	Grants awarded	
	Continuous improvement plans in place for domiciliary care	Continue to promote Dom Care Forum	Meetings continue to cover dementia	Quarterly	Caroline Paterson		
		DQM for Dom Care introduced	DQM process proposed		Caroline Paterson		