

**Police and Crime Panel Meeting
5 February 2016
Report of the Police and Crime Commissioner**

POLICE AND CRIME COMMISSIONER'S PERFORMANCE REPORT

1. Introduction

This Performance Report presents an update on the headline performance measures set out in the refreshed Police and Crime Plan 2015/16. It includes the baseline data against each headline measure, plus attainment data unless otherwise stated for the 12 months to end of August 2015. This is followed by a narrative description of the data presented including additional explanatory material. Finally the report sets out the PCC's judgement on police performance against each measure – using a red/amber/green grading to illustrate how strong or at risk the PCC considers force performance to be against each measure.

2. The PCC's assessment of performance to date against the headline measures set out in the Police and Crime Plan 2014-2017

The PCC's assessment of performance to-date against the headline measures for the performance year ended 31st December 2015 is contained in Appendix 1.

In summary the PCC considers that the majority of plan priority outcomes are either being attained or on target to achieve attainment within the required timeframes. The exception to this is Priority 6 – to encourage and enable citizens and communities to play their part in tackling crime and making their communities safer. It is clear that progress in this area has been slow. Following the PCC's expression of expectation to the Chief Constable there has been considerable activity to bring this expectation to reality. This office will continue to monitor progress.

In addition the PCC is concerned at the lack of progress in reducing the waiting time for non-urgent 101 calls. The Panel have already received the PCC's detailed report of progress against the recommendations made in his 101 report published a year ago. In summary this highlights that performance has deteriorated in the last 12 months. The PCC has ring-fenced £250,000 to address increases in waiting times over 10 minutes specifically.

The Panel has requested that performance information about honour based violence, female genital mutilation, trafficking and modern slavery be made available. The office will discuss how best to provide meaningful information to the panel with the Chair and will formally report on this matter at the next meeting.

3. The PCC's Performance and Accountability Board

The PAB is the formal mechanism at which the Commissioner holds the Chief Constable to account for the performance of the Force. The PAB meets bi-monthly in public in different locations across the peninsula (deep dives are held in private in the intervening months). The Board also serves as the Strategic Delivery Board for Priority 1 within the Police and Crime Plan.

As you are aware we have endeavoured to reflect the issues that are of greatest concern to the public and to encourage public engagement at the meetings. We continue to see an increasing level of public engagement at the meetings and will continue to build on this format.

The next meeting is scheduled to take place in Truro on 19th February 2016.

Contact for further information

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