

PLYMOUTH CITY COUNCIL

Subject:	CQC Local Area Review Report
Committee:	Cabinet
Date:	13 March 2018
Cabinet Member:	Councillor Lynda Bowyer
CMT Member:	Carole Burgoyne (Strategic Director for People)
Author:	Craig McArdle (Director for Integrated Commissioning)
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Ref:	CB/CMcA
Key Decision:	Yes
Part:	I

Purpose of the report:

Plymouth Health and Wellbeing system was selected following a request from the Secretaries of State for Health and for Communities and Local Government to undertake a programme of 20 targeted reviews of local authority areas. The purpose of the review was to understand how people move through the health and social care system with a focus on the interfaces between services.

The local system review considered system performance along a number of 'pressure points' on a typical pathway of care with a focus on older people aged over 65. It also focussed on the interfaces between social care, general medical practice, acute and community health services, and on delayed transfers of care from acute hospital settings.

The review was conducted over a 6 week period with a week-long site visit from the 4-8th December 2017. The accompanying document presents CQC final Local System Review Report of the Plymouth System.

The CQC press release (6th February 2018) that accompanied the report noted the following regarding the Plymouth System:

"The review found strength and commitment amongst system leaders to deliver a fully integrated system in order to meet the needs of the residents of Plymouth. This process had already begun with integration between the CCG and local authority, with innovative risk sharing agreements and a significant shared budget.

However, the city faced significant pressures in relation to finance and flow of people through the system. In order for this to succeed moving forward key challenges need to be addressed including, primary care capacity, continuing healthcare and organisational budgets.

At the time of the review, people's experiences of health and social care services in Plymouth were varied. More people were attending A&E, being admitted and staying longer than necessary. Recent work undertaken by the system had led to some improvements, However, Derriford Hospital remained under pressure.

While there was a compelling strategic vision for the future, system leaders need to ensure that the key challenges including primary care capacity continuing healthcare and patient flow were addressed

Professor Steve Field, Chief Inspector of Primary Care Services, said:

“The review of Plymouth's services - and how the system works together – has found some shining examples of shared approaches. The system leaders had a clearly articulated, long-established vision of integration which translated well into local commissioning strategies. Leaders were consistent in their commitment to the vision with whole system buy-in.

“I would encourage system leaders in Plymouth to drive this forward to ensure there is a more community, home-based focus. System leaders also need to ensure that as the system moves towards further integration, work is undertaken to ensure that staff are fully engaged, from the outset and led by a collaborative leadership.”

CQC presented their findings to the Plymouth System at a Local Summit on the 2nd February 2018. In response to the findings and recommendations the Plymouth System is now developing a comprehensive action plan based around Commissioning and Market Management, Workforce and Organisational Development and System Improvement. The Action Plan is designed to be owned by the Plymouth Health and Wellbeing Board and will be subject to monitoring by the Wellbeing Overview and Scrutiny Panel.

The Corporate Plan 2016 - 19:

The CQC Report and Recommendations align to the Plymouth City Council Corporate Plan by working with partners to meet the objectives of creating a Caring Pioneering Plymouth and also aligns to the Health and Wellbeing Board's vision of delivering an Integrated System of Health and Wellbeing.

This project will support the Corporate Vision through:

- Being pioneering in developing and delivering quality, innovative services with our citizens and partners that make a real difference to the health and well-being of the residents of Plymouth through challenging economic times.
- **Growing** Plymouth through learning and community development creating opportunities for vulnerable people to develop, making us and them stronger and more confident as a result.
- Putting citizens at the heart of their communities and work with our partners to help us **care for Plymouth**. We will achieve this together by supporting communities, help them develop existing and new enterprises, redesign existing services which will in turn create new jobs, raise aspirations, improve health and educational outcomes and make the city a place to live, to work and create a future for all.
- Raising aspirations, improving education, increasing economic growth and regeneration, people will have increased **confidence in Plymouth**. With citizens, visitors and investors identifying us as a “vibrant, confident, pioneering, place to live and work” with an outstanding quality of life.

Implications for Medium Term Financial Plan and Resource Implications: Including finance, human, IT and land:

All resourcing implications are already built into the Medium Terms Financial Strategy

Other Implications: e.g. Child Poverty, Community Safety, Health and Safety and Risk Management:

Delivery of the CQC recommendations will contribute to improved health and wellbeing.

Equality and Diversity

Has an Equality Impact Assessment been undertaken? No.

Recommendations and Reasons for recommended action:

The recommendation is for the Cabinet to:

- Formally accept the CQC Plymouth Local System Review Report
 - Support the development of an action plan
 - Agree that the Health and Wellbeing Board will take ownership of the plan and Wellbeing Overview and Scrutiny will monitor progress and delivery.
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Alternative options considered and rejected:

The Plymouth System could reject the findings of the report. However the contents and recommendations are fully accepted by the Plymouth System and the development of an action plan will improve services and service delivery for the people of Plymouth.

Published work / information:

Background papers:

Title	Part I	Part II	Exemption Paragraph Number							
			1	2	3	4	5	6	7	
CQC Plymouth Local Area Review Report	X									

Sign off:

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Originating SMT Member Craig McArdle Director for Integrated Commissioning													
Has the Cabinet Member(s) agreed the contents of the report? Yes													