

## PLYMOUTH CITY COUNCIL

<b>Subject:</b>	Care Quality Commission Action Plan
<b>Committee:</b>	Health and Adult Social Care Overview and Scrutiny Committee
<b>Date:</b>	21 November 2018
<b>Cabinet Member:</b>	Councillor Tuffin (Cabinet Member for Health and Adult Social Care)
<b>CMT Member:</b>	Carole Burgoyne (Strategic Director for People)
<b>Author:</b>	Craig McArdle, Director for Integrated Commissioning
<b>Contact details</b>	Tel: 01752 307530 email: craig.mcardle@plymouth.gov.uk
<b>Ref:</b>	CQC
<b>Key Decision:</b>	No
<b>Part:</b>	I

---

### **Purpose of the report:**

In December 2017, Plymouth's Health and Wellbeing system was the subject of a local targeted review conducted by the Care Quality Commission. This review considered system performance along a number of 'pressure points' on a typical pathway of care with a focus on older people aged over 65. It also focussed on the interfaces between social care, general medical practice, acute and community health services, and on delayed transfers of care from acute hospital settings.

CQC presented their findings to the Plymouth System at a Local Summit on the 2 February 2018. Plymouth then had a period of twenty days to complete an action plan that responded to the issues identified in the report. The Action Plan is designed to be owned by the Plymouth Health and Wellbeing Board.

The Action Plan has been developed in partnership with the Social Care Institute for Excellence and with oversight from the Department of Health and has been signed off by the Chair and Vice Chair of the Health & Wellbeing board.

On 10 October, Ian Trenholm, Chief Executive of the Care Quality Commission wrote to key partners in the Plymouth Health and Wellbeing System, informing us of their intention to review the progress made against the Action Plan following the System Review last December.

The latest updated Action Plan was submitted 31 October and provides an update on the progress Plymouth's Health and Wellbeing System has made and to highlight the successes and remaining challenges facing the successful delivery of CQC's recommendations.

---

**Recommendations and Reasons for recommended action:**

For information only as part of the formal monitoring arrangements agreed March 22 at Plymouth Health and Wellbeing Board.