

GENERAL PRACTICE UPDATE

Health and Adult Social Care Overview and Scrutiny Committee



Date: 19 June 2019
Title of Report: General Practice Update
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Contact Email: ross.jago@nhs.net
Your Reference: GPP / 001
Key Decision: No
Confidentiality: Part I - Official

Purpose of Report

This report is in response to the request from the Plymouth Health and Social Care Overview and Scrutiny Committee for a further update on General Practice in Plymouth following the Select Committee sessions held in November.

Recommendations and Reasons

The Committee is asked –

1. to note the report;
2. schedule a further update in line with the Committee's recommendations in November 2018 (Selection Committee minute 13 (4, 5, 6) refers).

Alternative options considered and rejected

None. As a relevant NHS body, NHS Devon CCG has a duty to attend before a local authority when required (provided reasonable notice has been given) to answer questions the local authority believes are necessary to carry out its health scrutiny functions.

Relevance to the Corporate Plan and/or the Plymouth Plan

By working with NHS bodies to maintain oversight of primary care services in Plymouth the committee is supporting the Democratic and Co-operative values of the Plymouth City Council, alongside objectives in the "Healthy City" Chapter of the Plymouth Plan.

Implications for the Medium-Term Financial Plan and Resource Implications:

This update does not give notice of any required decision which may require expenditure or resource allocation.

Carbon Footprint (Environmental) Implications:

None arising from this report.

Other Implications: e.g. Health and Safety, Risk Management, Child Poverty:

None arising from this report.

Appendices

Ref.	Title of Appendix	Exemption Paragraph Number (if applicable) <i>If some/all of the information is confidential, you must indicate why it is not for publication by virtue of Part 1 of Schedule 12A of the Local Government Act 1972 by ticking the relevant box.</i>						
		1	2	3	4	5	6	7
A	Briefing report (Part 1)							

Background papers:

Please list all unpublished, background papers relevant to the decision in the table below. Background papers are unpublished works, relied on to a material extent in preparing the report, which disclose facts or matters on which the report or an important part of the work is based.

Title of background paper(s)	Exemption Paragraph Number (if applicable) <i>If some/all of the information is confidential, you must indicate why it is not for publication by virtue of Part 1 of Schedule 12A of the Local Government Act 1972 by ticking the relevant box.</i>						
	1	2	3	4	5	6	7

Sign off:

Fin		Leg		Mon Off		HR		Assets		Strat Proc	
Originating Senior Leadership Team member: N/A											
Please confirm the Strategic Director(s) has agreed the report? N/A											
Date agreed: 10/06/2019											
Cabinet Member signature of approval: N/A											
Date: 10/06/2019											

Briefing – GP Care in Plymouth

This briefing sets out updates in relation to –

- NHS Devon merger and delegated commissioning
- Mannamead Surgery
- Local recruitment campaigns/ initiatives around workforce.
- CCG level data for Plymouth including, GP numbers, waiting times
- OOHs availability in Plymouth

1. NHS Devon Clinical Commissioning Group (CCG) launched on 1 April 2019

- 1.1. The CCG is made up of 131 member GP practices, all of which are rated either good or outstanding by the CQC. We serve a patient population of nearly 1.2 million people with a budget of more than £1.8 billion.
- 1.2. Creating one CCG for the county is an excellent opportunity to take NHS care in Devon into an exciting future and the CCG will now have a powerful single voice in the commissioning of health services.
- 1.3. The CCG will work with its NHS and local authority partners, patient groups and local people to design and develop services that improve the lives of people across Devon.

2. Delegated Commissioning

- 2.1. On 1 April 2019, NHS Devon took on delegated responsibility for the commissioning of general practice from NHS England. The CCG will continue to link with NHS England colleagues where their expertise adds value to ensure it discharges its responsibilities efficiently and effectively.
- 2.2. The CCG will use this additional responsibility to benefit local patients and Devon GP practices, it gives the CCG the ability to commission primary, community, mental health, and acute care services to meet patients' needs in a more joined-up way.

3. Recruitment / Workforce

- 3.1. Our goal is to facilitate recruitment and retention by easing workload, creating flexibility in careers and empowering general practice in tailoring services to meet local need and learning from the GP retention support sites.
- 3.2. The CCG has participated in the international recruitment for GPs with NHS England. Four international GPs have been recruited to date. There is investment in portfolio careers for GPs with Devon Doctors Ltd through NHS England funding. Investment in GP coaching to support retention is also in place through the LMC with NHS England funding. This progress will continue in 2019/20.

3.3. A scheme to entice back primary care workforce that have left the profession will be launched in the early part of 2019, is initially focusing on GPs by offering flexible working and alternative employment arrangements. For nursing we are looking at a Nursing Portfolio Career. There is also -

- trialling of a pilot nursing rotational role planned through primary, secondary and social care with the final rotation as primary care to encourage retention;
- launch of the new GPN preceptorship course to offer a non-academic route to practice;
- work with universities to support student entry to primary care.

3.4. A workshop took place on the 2nd May 2019 to explore the practicalities of developing and offering portfolio roles, the main discussion points were –

- how to join up thinking on recruitment across the system;
- the strategic development of portfolio careers;
- identifying priorities from Health Education England projects;
- sharing knowledge of portfolio careers.

3.5. Some areas in Devon are already developing or have developed portfolio careers and we will work to capture how this has been achieved and what has been successful. We have also identified that clinical directors of Primary Care Networks will be key partners in developing portfolio careers within networks.

3.6. We continue to with the Devon Community Education Provider Network and Health Education England to develop primary care training hubs to support the GP training as well as the broader primary care workforce.

3.7. We will attend the London BMJ recruitment fayre in October providing a presence for both Devon and Plymouth across the two-day event.

4. GP Numbers in Plymouth

		Mar-19
GPs	Headcount	250
	FTE	174.82
Nurses	Headcount	124
	FTE	84.28
Allied Health Professional	Headcount	108
	FTE	67.83

5. Waiting Times

5.1. Waiting time data is available at the Devon CCG level and is provided in the table below.

Time from Booking Date to Appointment Date

	NEW Devon CCG	National
GP practices included	87	6,391
Count of appointments	462,320	23,077,849
% Same day	41%	42%
1 Day	7%	7%
2 to 7 Days	21%	20%
8 to 14 Days	14%	14%
15 to 21 Days	7%	8%
22 to 28 Days	6%	5%
More than 28 Days	5%	4%

6. OOHs availability in Plymouth

- 6.1. Appointments at practices are available out of hours and at weekends at GP practices in Plymouth as part of the national improved access programme.
- 6.2. A full out of hours service is also provided from Derriford Hospital, in the north of the city, seven days per week. A complement of GP's who provide treatment centre appointments, home visiting and carry out some telephone triage.
- 6.3. In addition to the out of hours service at Derriford Hospital an urgent care facility is available in the Devonport Area in the south west of the City. Plymouth also receives out of hours services through the Devon Urgent Care provider offering 24/7 access to urgent care services.
- 6.4. A programme to deliver a network of wellbeing hubs is also being implemented by the health and care system across Plymouth giving families easier and earlier access to health advice and support.

7. New health and wellbeing hubs

- 7.1. Wellbeing hubs are set to open across neighbourhoods as part of an initiative designed to focus on prevention and make services easier to access in neighbourhoods.
- 7.2. Two of the hubs were opened on Friday 23 March 2018 by Simon Stevens, Chief Executive of NHS England. These were the Jan Cutting Healthy Living Centre and Four Greens.
- 7.3. The wellbeing hubs are a joint scheme run by Plymouth City Council and the CCG.

7.4. A bid was also made to ministers for £13 million to fund the roll out of these hubs and to launch a new city centre health hub. This would include NHS dentistry from our medical school, sexual health testing and directly employed GPs as well as mental health support.

Opening timetable

Phase 1	Estimate Opening
Jan Cutting Healthy Living Centre	OPENED March 2018
Four Greens	OPENED October 2018
Improving Lives, Mannamead	OPENED November 2018
Stirling Road Surgery	OPENING SHORTLY; Summer 2019
Cumberland Centre	OPENED March 2019
Rees Youth Centre, Plympton	OPENING SHORTLY; SUMMER 2019
Phase 2	
Efford	(March 2020) – Dependent on preferred option
Estover	(March 2020) – Dependent on preferred option
Southway	(March 2020) – Dependent on preferred option
City Centre (Colin Campbell Court)	TBC
Stonehouse	TBC
Derriford Hospital	In planning opening date to be confirmed
Mount Gould Local Care Centre	March 2020

8. Contract Handbacks in Plymouth

- 8.1. As of March 31, 2019, there were no contracts handed back in Plymouth over the preceding twelve months. However, the CCG received a contract handback on the 1 April from Mannamead Surgery. We are working with this practice to secure the future care for patients.
- 8.2. NHS Devon Clinical Commissioning Group has appointed an interim provider at Mannamead Surgery to take on the running of the surgery from 1 July 2019.
- 8.3. Mannamead Surgery will merge to become part of the Mayflower group. We are about to start a formal process to find a long-term provider for The Mayflower Medical Group, and to secure services in the long-term.